



*Fostering youth inclusive education  
and transition to work through game-based approaches  
integrating active employment and web-based guidance in Europe”  
KA2-2016-1-IT01-KA202-005493*

**REPOSITORY/DATABASE ON YOUTH ACTIVE EMPLOYMENT  
AND ALMPS, SERVICES, ACTORS AND INITIATIVES  
UNDERTAKEN IN THE PARTNER COUNTRIES**

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## INTRODUCTION

The Erasmus + project: *JOB LABYRINTH - Fostering youth inclusion education and transition to work through game-based approaches integrating active employment and web-based guidance in Europe* provides the creation of a database of information, services, guidelines and contacts regarding services, initiatives and programs in the field of vocational education and training, education and employment policies.

The archive collects information on the European Youth Guarantee Program and on the National Reform Programs of each partner's country (Italy, Slovakia, Spain, Hungary), aimed to support the employment of young people and NEETs.

The collected data can be used to inform and to guide young people among the many services, programs, active labor market policies and contacts within the technological infrastructure of the game.

A specific e-form has been used to collect by every partner the essential information, which were integrated into wider contexts through supplementary research on the activities and policies conducted by every State.

The document is divided into three sections. The first one describes the Young Guarantee Program from a European perspective and focuses, in individual charts, on how it has been implemented in partner's countries. For each State are included some essential information on the activities supported by Youth Guarantee: main bodies involved, responsibilities, services offered.

The second part concerns national employment strategies and active labour market policies for young people. Main targets and realization methods of the national services are described for each country.

The third part reports the contact lists of operators, training centers, youth centers, foundations, etc., divided by country, to include into the IT infrastructure of the game. For every individual contact have been collected different information about denomination, main services offered and address.

An excel file attached to the report contains the full list of contacts.

## Working Group

| Content  | Country  | Partner                         |
|--|----------|---------------------------------|
| <ul style="list-style-type: none"> <li>● Model Elaboration</li> </ul>  | Italy    | Noviter                         |
|  | Italy    | CNOS-FAP                        |
| -----  | Slovakia | BKS Uspech                      |
| <ul style="list-style-type: none"> <li>● EU framework of Youth Guarantee</li> <li>● National Reforms Programs</li> <li>● European Employment Strategy</li> </ul> | Spain    | Pinardi                         |
|  | Spain    | DGSSIS-CM                       |
|  | Hungary  | SZÁMALK-Szalézi Szakközépiskola |
| <ul style="list-style-type: none"> <li>● Main services - ALMPs and promotion of active employment</li> <li>● Contacts of operators</li> </ul>                    |          |                                 |
| <ul style="list-style-type: none"> <li>● Metadata Elaboration</li> </ul>   | Hungary  | iTStudy                         |

## NEETs AND YOUTH EMPLOYMENT INITIATIVES

With the “Europe 2020” Communication, the European Union has set priorities for the period 2014-2020, mainly aimed at overcoming the economic and financial crisis started in 2008. The need to create new qualified employment is aimed at “smart, sustainable and inclusive growth”: it is an opportunity to make Europe globally more competitive, to modernize the labour market system and to increase the wealth of the continent.

In particular, pursuing inclusive growth means to increase employment, to modernize labour markets, to combat poverty, to develop education and training methods in order to prepare European citizens to the economic and social changes which are on the horizon.

For this reason, the European Union is working on the following fields:

- **Employment:** tackling the demographic change which is leading to the ageing of the workforce and enhancing the work of young people and women;
- **Skills:** The European Union does not only invest in basic skills, but also and especially in lifelong learning since it is necessary to acquire and develop new skills throughout the working life;
- **Fight against poverty:** drastically reducing the number of people living below the poverty line and the unemployment rate.

The achievement of these goals requires effort by the Member States in order to reform the labour market and strengthen employment, education and training policies, social protection, allowing the participation of companies.

The unemployment rate of young people between 15 and 24 years in the European Union dropped between 2005 and 2007, recording the lowest percentage (15.2%) at the beginning of 2008. The following economic and financial crisis has affected the labour market of young people. In fact, since the second quarter of 2008, unemployment rate has increased up to 23.9% in 2013 and has decreased to 18.5% in 2016. During the most acute phase of the financial crisis, 17 countries have reached the highest level of youth unemployment ever recorded.

These data show the difficulties faced by young people to find a job. However, it should be considered that the unemployment figure among young people aged 15-24 is calculated as a ratio between young job seekers and the total number of active young people (employed and looking for a job).

The case of NEETs, young people generically defined as *not in employment, education or training*, is different. This category is divided into several subgroups depending on the circumstances and the reasons why they are in this situation:

| Type of NEETs                           | %      |
|---|--------|
| Short-term unemployed                   | 29.8%  |
| Long-term unemployed                    | 22%    |
| Reintegrated                            | 7.8%;  |
| Inactive due to family responsibilities | 15.4%; |
| Inactive due to illness or disability   | 6.8%   |
| Discouraged workers                     | 5.8%   |

The rate of NEET is calculated as a ratio between young people who do not have a job, do not study and do not attend a training course and the total population of young people of the reference age.

According to Eurofound’s *Exploring the diversity of NEETs* (2016), Eurostat data argue that in 2015 about 12% of young people between 15 and 24 years belonged to the NEET category, a percentage corresponding to about 6,6 million young people. There has been a decrease of the percentage if compared to 12.5% of 2014 and 13% of 2013. However, the situation changes from a country to another: Denmark, Germany, Luxembourg, the Netherlands and Sweden have a very low rate (below 7%), while Italy and Bulgaria have higher NEET rate.

|             | NEETs    |                   | Unemployed |                   |
|-------------|----------|-------------------|------------|-------------------|
|             | Rate (%) | Number (thousand) | Rate (%)   | Number (thousand) |
| <b>EU28</b> | 12       | 6,604             | 20.3       | 4,641             |

Youth unemployment rate and NEETs (15-24 years), 2015

NEETs are the main beneficiaries of the Youth Guarantee Programme which is intended to offer them employment, training, apprenticeship or traineeship. The Youth Guarantee was proposed by the European Commission in December 2012 and then endorsed by the Council of the European Union on 23 April 2013. In order to achieve this

ambitious programme, the Commission has made public the *Youth Employment Initiative*, the financial instrument for the implementation of the Youth Guarantee. The *Initiative*, directly addressed to NEETs, long-term unemployed and those who are not registered in employment services, provides the following measures:

- apprenticeships
- internships
- professional insertions
- further studies aimed at achieving a qualification.

The Youth Employment Initiative is complementary to other actions undertaken at national level, in particular with *European Social Fund* (ESF) support, with a view to setting up or implementing the youth guarantee schemes. The ESF can reach out beyond individuals and it helps reform employment, education and training institutes and services.

The total budget (for all eligible EU Member States) of the YEI is €6.4 billion for the period 2014-20. Of the total budget, €3.2 billion comes from a dedicated Youth Employment budget line complemented by €3.2 billion more from the ESF. The ESF contribution is topped up by the eligible Member States' own financial resources.

Given that the unemployment is still very high, the Commission proposed on 14 September 2016 to increase the YEI budget from € 6.4 to € 8.4 billion. Thus, the YEI overall resources will be increased by € 2 billion for 2017-2020 if the Council and the European Parliament adopt the Commission's proposal.

## The Youth Guarantee Programme

The first European Recommendation establishes that Youth Guarantee should “ensure that young people up to the age of 25 receive a good quality offer of employment, continued education, an apprenticeship or a traineeship within four months of leaving school or becoming unemployed”.

To this end, young people and NEETs should register with an employment service in order to know the different types of measures available aimed at promoting their entry into the labor market.

Each country is called upon to develop a Youth Guarantee system taking into account the national peculiarities and the internal labour market needs. However, all the countries involved shall take into account the common guidelines. In fact, a public authority needs to be identified for the establishment of the Young Guarantee System, who will coordinate all partners involved in its implementation. In addition, cooperation between the bodies of sectors involved should be strengthened: employment services, vocational guidance providers, teaching and training institutions and youth support services (non-governmental organizations, youth centers and associations). Thanks to the strengthening of the partnership between public and private actors active in the labour market, access to information and availability of opportunities facilitating the transition from unemployment, inactivity or studies to the world of work are guaranteed to all young people.

The Young Guarantee system aims to promote among young people, especially the most vulnerable ones (for economic, social, educational, political reasons) and NEETs, the registration to employment services available in order to be able to benefit from tailored orientation based on the principle of mutual obligation and on continuous monitoring to prevent school drop-outs and to ensure progress towards study, training or employment.

Educational institutions, vocational training centers and employment services provide early school leavers and low-skilled young people the possibility to resume their education and training path or to start new teaching programmes for the acquisition or the development of new skills (with particular attention to digital ones). They also offer orientation on entrepreneurship and self-employment, through self-employment and entrepreneurship courses.

In addition to education and training measures, the Youth Guarantee Programme offers subsidies for employers to encourage new opportunities for young people: apprenticeship, traineeship, placement for those who are further away from the labour market or professional mobility within the European Union.



## ITALY

The implementation of Youth Guarantee Programme in Italy is addressed to the young people between 15 and 29 years old not engaged in education, employment or training and it has been elaborated in 2014, in agreement with the Recommendation of the Council of the European Union.

The financing source of Youth Guarantee is the National Operating Program named "Iniziativa Occupazione Giovani", which provides a financial allocation of about € 1,5 billion (567,5 million comes from the "Youth Employment Initiative" fund).

The Programme provides a valid offer to all the young participants within four months from the unemployment start date or from the end of the educational path: continuation of studies, an apprenticeship contract or an internship, the support to the creation and development of an entrepreneurial idea.

The Regions have the responsibility of the Programme implementation, in fact they can adapt interventions of the national strategy to the local needs. Moreover, Regions have to identify and select the promoters, like employment agencies, educational institutions, youth centres and associations.

According to the enrollment procedure, the user chooses the Region where he/she will follow the Programme and then chooses the promoter who will take him/her in charge.

The promoter shall contact the participant within 60 days from the subscription of the user in order to check his requirements and to profile him. The promoter defines a personalized intervention plan (PIP) and identifies the most useful services for the beneficiary's needs allowing him to enter the labor market.

Nowadays, more than a million young people are registered to the programme, 840.000 of which have been assigned to a measure by the promoter.

|                        |  |
|------------------------|--|
| <b>Youth Guarantee</b> | Italy presented a Youth Guarantee Implementation Plan in December 2013 and the scheme started in May 2014, targeting young people aged 15-29. Implementation is coordinated by the Ministry of Labor and Social Policy, in conjunction with the regions. Through a dedicated website, <a href="http://www.garanziagiovani.gov.it/">www.garanziagiovani.gov.it/</a> , young people can gather information about and register for the YG. The scheme provides access to employment, education, traineeship and apprenticeship offers, which are supported by a |
|------------------------|--|

|   |   |
|---|---|
|   | range of active labor market policy instruments.  |
| <b>Responsability</b>                       | National, Regional  |
| <b>Youth Guarantee - Key Actors</b>         | Ministry of Labor and Social Policy, Regions  |
| <b>Eligible activities</b>                  | employment, profiling, orientation, balance of competences, training, apprenticeship, Civil Service, entrepreneurship, mobility, Job interview, occupational Bonus; e-learning  |
| <b>Services - Youth Guarantee</b>           | See Regional Youth Guarantee  |
| <b>Main specific Actors</b>                 | Agenzie per il lavoro; Centri per l'impiego; Informagiovani; Eures Adviser; Direzione Territoriale del Lavoro   |
| <b>What is the role of the main actors?</b> | Registration to the Programme; taking charge of the user; provision of services.  |
| <b>How does it work?</b>                    | After the registration of the young, the agency opens an individual file to verify the access requirements. Based on the profile, it identifies the personal status and the needs. The operator takes charge of the young person and activates the appropriate measure. |
| <b>Recipient</b>                            | Young people aged between 15 and 29, resident in Italy, EU citizen or non-EU citizen regularly resident, not engaged in work or educational paths.<br>NEET 15-29  |
| <b>How to move?</b>                         | Website <a href="http://www.garanziegiovani.gov.it/Pagine/default.aspx">http://www.garanziegiovani.gov.it/Pagine/default.aspx</a>   |

## Regional Youth Guarantee Portal in Italy

| Regione                      | Activities  | Website   |
|------------------------------|---|---|
| <b>Piemonte</b>              | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service   | – <a href="https://www.garanziagiovanipiemonte.it/">https://www.garanziagiovanipiemonte.it/</a>   |
| <b>Valle d'Aosta</b>         | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; professional mobility  | – <a href="http://www.regione.vda.it/lavoro/GaranziaGiovaniValledAosta/default_i.aspx">http://www.regione.vda.it/lavoro/GaranziaGiovaniValledAosta/default_i.aspx</a>   |
| <b>Lombardia</b>             | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility                     | – <a href="http://www.garanziagiovani.regione.lombardia.it/cs/Satellite?childpagename=DG_IFL/MILayout&amp;c=Page&amp;pagename=DG_IFLWrapper&amp;cid=1213668155000">http://www.garanziagiovani.regione.lombardia.it/cs/Satellite?childpagename=DG_IFL/MILayout&amp;c=Page&amp;pagename=DG_IFLWrapper&amp;cid=1213668155000</a> |
| <b>P.A. Trento</b>           | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://www.agenzialavoro.tn.it/lavoratori/giovani/garanziagiovani/index.html">http://www.agenzialavoro.tn.it/lavoratori/giovani/garanziagiovani/index.html</a>   |
| <b>Veneto</b>                | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; self-entrepreneurship; professional mobility; occupational bonus                         | – <a href="http://www.cliclavoroveneto.it/garanzia-giovani">http://www.cliclavoroveneto.it/garanzia-giovani</a>   |
| <b>Friuli-Venezia Giulia</b> | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://www.giovanifvg.it/contenuti.php?area=garanzia%20giovani">http://www.giovanifvg.it/contenuti.php?area=garanzia%20giovani</a>   |
| <b>Liguria</b>               | Reception; orientation; training; mentoring; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility;                                    | – <a href="http://www.iolavoroliguria.it/area-cittadino/garanzia-">http://www.iolavoroliguria.it/area-cittadino/garanzia-</a>   |

|                       |   |  |
|-----------------------|---|--|
|                       | occupational bonus  | giovani-cittadino  |
| <b>Emilia-Romagna</b> | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://formazionelavoro.regione.emilia-romagna.it/garanzia-giovani">http://formazionelavoro.regione.emilia-romagna.it/garanzia-giovani</a>  |
| <b>Toscana</b>        | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://webs.rete.toscana.it/idol/garanziagiovani/index.html">http://webs.rete.toscana.it/idol/garanziagiovani/index.html</a>  |
| <b>Umbria</b>         | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://www.regione.umbria.it/lavoro-e-formazione/il-programma-garanzia-giovani">http://www.regione.umbria.it/lavoro-e-formazione/il-programma-garanzia-giovani</a>  |
| <b>Marche</b>         | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://www.istruzioneformazionelavoro.marche.it/Lavoro/GaranziaGiovaniMarche.aspx">http://www.istruzioneformazionelavoro.marche.it/Lavoro/GaranziaGiovaniMarche.aspx</a><br>– <a href="https://janet.regione.marche.it/">https://janet.regione.marche.it/</a> |
| <b>Lazio</b>          | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://www.regione.lazio.it/garanziagiovani/">http://www.regione.lazio.it/garanziagiovani/</a>  |
| <b>Abruzzo</b>        | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service; self-entrepreneurship; professional mobility; occupational bonus | – <a href="http://borsalavoro.regione.abruzzo.it/Pagine/Default.aspx">http://borsalavoro.regione.abruzzo.it/Pagine/Default.aspx</a><br>– <a href="http://www.abruzzolavoro.eu/garanzia-giovani/">http://www.abruzzolavoro.eu/garanzia-giovani/</a>                       |
| <b>Molise</b>         | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship;   | – <a href="http://www.garanziagiovani.molise.it/">http://www.garanziagiovani.molise.it/</a>  |

|                   |   |  |
|-------------------|---|--|
|                   | professional mobility; occupational bonus   |  |
| <b>Campania</b>   | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; national civil service; self-entrepreneurship; professional mobility | <ul style="list-style-type: none"> <li>– <a href="http://www.cliclavoro.lavrocampania.it/Pagine/Default.aspx">http://www.cliclavoro.lavrocampania.it/Pagine/Default.aspx</a></li> <li>– <a href="http://cliclavoro.lavorocampania.it/Pagine/Garanzia-Giovani-Presentazione_Campania.aspx">http://cliclavoro.lavorocampania.it/Pagine/Garanzia-Giovani-Presentazione_Campania.aspx</a></li> </ul> |
| <b>Puglia</b>     | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; regional civil service; self-entrepreneurship; professional mobility; occupational bonus     | – <a href="http://www.sistema.puglia.it/SistemaPuglia/garanzia-giovani">http://www.sistema.puglia.it/SistemaPuglia/garanzia-giovani</a>  |
| <b>Basilicata</b> | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service; self-entrepreneurship; professional mobility; occupational bonus     | – <a href="http://garanziagiovani.basilicata.it/ggb/Startup.do">http://garanziagiovani.basilicata.it/ggb/Startup.do</a>  |
| <b>Calabria</b>   | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service; self-entrepreneurship; professional mobility; occupational bonus     | – <a href="http://www.politicheattivecalabria.it/GaranziaGiovani/Pagine/Default.aspx">http://www.politicheattivecalabria.it/GaranziaGiovani/Pagine/Default.aspx</a>  |
| <b>Sicilia</b>    | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service; self-entrepreneurship; professional mobility; occupational bonus     | <ul style="list-style-type: none"> <li>– <a href="http://www.silavsicilia.it/">http://www.silavsicilia.it/</a></li> <li>– <a href="http://www.silavsicilia.it/GaranziaGiovani/Pagine/Login.aspx">http://www.silavsicilia.it/GaranziaGiovani/Pagine/Login.aspx</a></li> </ul>   |
| <b>Sardegna</b>   | Reception; orientation; training; mentoring; apprenticeship; stage; Abroad Internship; national civil service; self-entrepreneurship; professional mobility; occupational bonus     | – <a href="http://www.sardegnalavoro.it/garanzia-giovani">http://www.sardegnalavoro.it/garanzia-giovani</a>  |

## SLOVAKIA

The implementation of Youth Guarantee Programme in Slovakia is addressed to all the young people within the age of 29 not engaged in education, employment or training and it has been elaborated on February 2014, according to the Recommendation of the Council of the European Union. It has a financial allocation of € 72.17 million euro on the fund “Youth Employment Initiative”.

The main target is to promote measures to reduce unemployment and to improve the employability of young people by creating job opportunities or through the development of an entrepreneurial idea.

The current programs have been redefined during 2015:

1. “Right for the first employment”. The measure support the access to the first employment. The program is based on a grant for the creation of new job roles for unemployed people under 29.
2. "Road internship towards employment". The program is based on subventions connected to the cost for the creation of a new full time position for young people (< 29 years). The subsidy covers the 95% of the wage costs of the young employed and it also covers the costs for the entrance in the work place (mentoring or other additional costs). In Slovakia about 16 thousand young unemployed should benefit of this opportunity.
3. "Traineeship for graduate starts employment". The training for graduates started in 2004 and it has been included with some modifications into “Youth Guarantee” in 2014. The scheme has been updated on November 2015 and it involves two support programs. The first activity line is the training program for unemployed young people who completed secondary instruction. The second line of the program aims to support young people who successfully completed a training path.
4. “Successfully at the labor market”. This program offers subsidies in order to support selfemployment. The beneficiaries must remain constantly active for at least 2 years. The estimated maximum amount is 3.500 Euro.

From 2014 to 2015 the Government assigned 200 million Euro to cover the costs for the program of “Youth Guarantee”. The evaluation of the Slovakian Programme needs more time to be completed.

The implementation of “Youth Guarantee” also involves the beginning of a new Operative Program for the period 2014 – 2020 aimed to the integration of NEETs and young people at risk of social exclusion.

The implementation is coordinated by the Ministry of Labor at regional level in collaboration with the VET Centers, companies, non-governmental organizations, chambers of commerce. According to the enrolment procedures, all the young people registered to the Programme are taken in charge by the employment centers. They profile users, inform and orientate them towards the most appropriate measures for their features.

Nowadays, more than 5 thousand young people have completed a measure of “Youth Guarantee”.

|                        |   |
|------------------------|---|
| <b>Youth Guarantee</b> | <p>Youth Guarantee in Slovakia are managed centrally on the national level by the Central Office of Labor, Social Affairs and Family (COLSAF). 46 regional labor offices implement different measures in the framework of youth guarantees:</p> <ol style="list-style-type: none"> <li>1. Subsidized employment<br/>Depending on the regional unemployment level, employers can get a subsidy up to 80% of the staff cost for every employed NEET if it is his first job. The duration of the subsidy is between 6-12 months and after this the employer has to maintain the employment for at least the half of the duration of the subsidized period. Available for NEETS unemployed for more than 6 months.</li> <li>2. Internship subsidy<br/>Labor offices cooperate with local employers (public and private) in providing NEETS with internships. The duration of the internship is 3 - 6 months and the weekly duration is maximum 20 hours a week. The subsidy for the NEET is around 200€/a month. Available for NEETS under 26 unemployed for more than 1 month.</li> <li>3. Counselling program "Be active - get a job!"<br/>Intensive 4-months counselling program that includes career guidance,</li> </ol> |
|------------------------|---|

|   |  |
|---|--|
|   | <p>meeting with employers and other NEETS who managed to get jobs.</p> <p>4. RE-PAS (training vouchers)</p> <p>Training voucher that finances 100% of the cost of the training. The training is selected by the NEET and approved by his labor office counsellor. This measure is available to all jobseekers, but NEETs are privileged in the selection criteria.</p>                         |
| <b>Responsibility</b>                       | National, Centrally financed by ESF  |
| <b>Eligible activities</b>                  | employment, orientation, training, Work based Learning   |
| <b>Indirizzo email</b>                      | tomas.sprlak@upsvr.gov.sk  |
| <b>Main specific Actors</b>                 | COLSAF, Regional Labor Offices   |
| <b>What is the role of the main actors?</b> | COLSAF - coordination, Labor Offices - implementation  |
| <b>How does it work?</b>                    | see above  |
| <b>Recipient</b>                            | NEETs  |
| <b>How to move?</b>                         | <p>no specific tools</p> <p><a href="http://www.upsvar.sk/zaruky-pre-mladych.html?page_id=482966">http://www.upsvar.sk/zaruky-pre-mladych.html?page_id=482966</a></p> <p><a href="https://www.employment.gov.sk/sk/praca-zamestnanost/podpora-zamestnanosti/zaruka-mladych-ludi-sr/">https://www.employment.gov.sk/sk/praca-zamestnanost/podpora-zamestnanosti/zaruka-mladych-ludi-sr/</a></p> |

## SPAIN

The spanish "Youth Guarantee" is part of the Estrategia de Emprendimiento y Empleo Joven 2013-2016, that provides 100 measures, 15 of which are to be applied in the short term, such as instruction and vocational training, promotion of entrepreneurship and self-employment, support to develop a business idea.

The implementation program of " Youth Guarantee" is addressed to young people under



the age of 25 not engaged in education, employment or training and it has been elaborated on December 2013, in agreement with the Recommendation of the Council of the European Union, with a financial allocation of 943.50 million Euro from the Youth Employment Initiative fund.

The main target of the program is to help the young people to enter into the labor market improving their employability and promoting employment through incentives.

The model predisposed by the spanish Government provides a system based on the participation and cooperation of public and private subjects, such as public employment services, vocational training systems (Sistemas de Formación Profesional), social services, local administrations, social partners, associations and the labor agencies.

The enrollment procedure is divided into two different phases.

In the first one (within 30 days), the participants register on the national portal in order to be profiled through a system that determines the employability. Therefore they are taken in charge from the operator, who identifies the most appropriated measures to activate.

The second phase (lasting 4 months) provides the activation of the identified measures. Nowadays, the young people registered to "Youth Guarantee" are about 592.786.

|   |  |
|---|--|
| <b>Youth Garantee</b>                       | Strategy For Entrepreneurship And Youth Employment 2013/2016   |
| <b>Responsability</b>                       | National, Regional   |
| <b>Eligible activities</b>                  | employment, profiling, orientation, balance of competences, training, educational consultants, apprenticeship, mentoring, Work based Learning, entrepreneurship, Job interview, Aids to hiring and bonuses |
| <b>Indirizzo email</b>                      | jdoval@pinardi.com   |
| <b>Main specific Actors</b>                 | National and regional Leads and finances, Companies, NGOs, chambers of commerce, training centers and others   |
| <b>What is the role of the main actors?</b> | National government: leads and finances Regional government: executes and finances Training centers, companies, NGOs, chambers of commerce and others: execute   |
| <b>How does it work?</b>                    | The Strategy for Entrepreneurship and Youth Employment 2013-2016 falls within the Government's objective to promote measures to reduce unemployment among young people, either through                     |

|                     |  |
|---------------------|--|
|                     | <p>opportunities in the job market or through self-employment and entrepreneurship.</p> <p>The Strategy, which is the result of a process of dialogue and participation with the Social Partners, takes up the recommendations made by the European Commission with regard to jobs for young people and forms part of the National Plan of Reform adopted by the Government.</p> <p>It is also in line with the objectives of the European Youth Guarantee and adopts many of the specific recommendations or lines of action proposed in this document</p> <p>The objectives are as follows:</p> <p>Objective 1. To help improve the employability of young people</p> <p>Objective 2. To increase the quality and stability of youth employment</p> <p>Objective 3. To promote equal opportunities</p> <p>Objective 4. To promote entrepreneurship</p> |
| <b>Recipient</b>    | Young people unemployed in normal social situation or social risk  |
| <b>How to move?</b> | <p>Website</p> <p><a href="http://www.empleo.gob.es/es/estrategia-empleo-joven/index.htm">http://www.empleo.gob.es/es/estrategia-empleo-joven/index.htm</a></p> <p><a href="http://www.empleo.gob.es/es/garantiajuvenil/home.html">http://www.empleo.gob.es/es/garantiajuvenil/home.html</a></p>   |

## HUNGARY

The hungarian Youth Guarantee Implementation Program is addressed to all young people 16-24 years old not engaged in education, employment or training. It was developed in December 2013 and updated in April 2014 in conjunction with the Council of the European Union Recommendation, the budget allocation of € 127 million is taken from Youth Employment Initiative financial resource.

The aim of the Program is to promote young people's access to the labor market through the development of personalized pathways, including information services on the labor market and support for employment seeking, different kind of subsidies (such as wage subsidies, mobility grants or housing allowances), basic and professional training courses. The implementation of the Program provides a local cooperation network coordinated by the Ministry of Economy in collaboration with consultants, educational and social institutions, youth organizations, employers.

With reference to the enrollment procedures, all the young people registered in the Program are taken over by the Public Employment Centers, which offer a personalized action program based on the different individual needs and the different target, in order to find a job experience (with wage subsidies or without) or the best training path to facilitate entrance into the labor market.

To date young people involved in an activity through Young Guarantee are about 20.602.

|                        |  |
|------------------------|--|
| <b>Youth Guarantee</b> | <p>Youth Guarantee Program Hungary presented a Youth Guarantee Implementation Plan on 6 December 2013, updated in April 2014. The YG is foreseen to be fully operational by 2018.</p> <p>Hungary is eligible for the Youth Employment Initiative: it has an allocation of 49.77 million euros (in current prices) with the Dél-Alföld, Dél-Dunántúl, Észak-Alföld, Észak-Magyarország regions being eligible.</p> <p>The scheme is gradually implemented: full roll-out is expected in 2018, and it targets young people under 25. Implementation is coordinated by the Ministry for Economy, in conjunction with key partners. Young people can register through the PES that provide specific youth mentors.</p> |
| <b>Responsibility</b>  | <p>National; Regional: 4 regions - Dél-Dunántúl, Észak-Magyarország, Észak-Alföld, Dél-Alföld.</p>   |

|   |   |
|---|---|
| <b>Youth Guarantee - Key Actors</b>         | <ul style="list-style-type: none"> <li>– Ministry of Human Capacities</li> <li>– Ministry for National Economy</li> <li>– National Employment Service</li> </ul>  |
| <b>Eligible activities</b>                  | <p>The scheme provides access to employment and education offers, including open market employment offers or those supported by a range of active labor market policy instruments (e.g. wage subsidies, job-trial, trainings, entrepreneurship support, start-up incentives). Traineeships as YG offers are only provided in the framework of an ESF co-funded programme since August 2016. Apprenticeships as YG offers are expected to be rare, as apprenticeship exists in Hungary as part of the vocational education programmes.</p> |
| <b>Services - Youth Guarantee</b>           | <p>See Regional Youth Guarantee</p>   |
| <b>Main specific Actors</b>                 | <ul style="list-style-type: none"> <li>– Public Employment Services (PES)</li> <li>– Networks of governmental and non-governmental local services of public education, youth and social integration services</li> </ul>   |
| <b>What is the role of the main actors?</b> | <p>To offer comprehensive support to young people by coupling labor market service and mentoring with dedicated wage subsidies and training. Furthermore, an important innovative element is its counsellor/coordinator network tasked with strengthening the already existing local co-operation system between a variety of stakeholders (including local educational and social institutions, youth organisations, employers, etc.)</p>  |
| <b>How does it work?</b>                    | <p>After the registration procedure, an individual file is opened to verify the access requirements. Based on the profile, the personal status and needs are identified. The YG mentor takes charge of the young person and takes the appropriate measure.</p>  |
| <b>Recipient</b>                            | <p>young people under the age of 25 // inactive NEETs</p>   |
| <b>How to move?</b>                         | <p>Website<br/> <a href="http://ec.europa.eu/social/main.jsp?catId=1161&amp;langId=en&amp;intPagId=3338">http://ec.europa.eu/social/main.jsp?catId=1161&amp;langId=en&amp;intPagId=3338</a><br/> <a href="https://ec.europa.eu/info/sites/info/files/2017-european-semester-country-">https://ec.europa.eu/info/sites/info/files/2017-european-semester-country-</a></p>  |

[report-hungary-en\\_1.pdf](#)

<http://ngmszakmaiteruletek.kormany.hu/download/9/4c/c0000/Youth%20Guarantee%20Implementation%20Plan.pdf>

## NATIONAL REFORM PROGRAMMES

### An overview on European labour market policies

The theme of school-to-work transition has gained importance in the various institutional and public contexts, since the fast-changing labour market and the youth unemployment rate show the need to create tools and active policy strategies to promote job placement.

The Europe 2020 Strategy and the pronouncements of the European Court of Justice highlight some key principles of employment services in Europe:

- promoting employment rather than employability;
- promoting flexicurity approaches, in particular for the offer of active policy paths for a rapid and good reintegration;
- the liberalisation of employment services in order to activate the planning and operational skills of private operators;
- a strong link among education/training and employment services, enterprise and innovation, in order to stimulate business development also through education and training. This especially in emerging and strategic sectors such as green jobs, enabling technologies, health-related professions and personal services.
- The best European operational practices (Great Britain, Germany, Denmark and the Netherlands) have achieved effective systems with excellent results through the decentralisation of functions and territorial planning of employment policies;
- In Denmark and the Netherlands there is a strong market opening to private bodies and public operators in a competitive/cooperative market;
- mix of active policy measures (mediation, training, guidance, support and counseling services) and passive policy measures (benefits and other forms of protection against unemployment risk);
- the use of new technologies and computerization of administrative-bureaucratic processes;
- activation of the person, involvement in the definition of the services in relation to his / her needs;
- tutor to support during orientation and definition of services;
- checks to evaluate the results, not the process;

- segmentation of unemployed people for the provision of customised services.

The main objective of the active labour market policies is to implement interventions which can directly affect the labour market through the creation of employment opportunities and ensure the reintegration of unemployed people into the labour market as quickly as possible.

This objective highlights the differences existing with the passive policies system which consist exclusively of monetary benefits for unemployed people.

The implementation of the active labor market policies system has demonstrated that there are several elements allowing or not to reduce and affect the unemployment rate, such as: how the system is implemented by the different countries and Employment Centers and the degree of participation of the beneficiaries.

In particular, it can be seen that the high unemployment rate in some countries is due to the low level of investment in ALMPs services and measures, such as in Slovakia, or to the greater investment on passive measures, such as unemployment benefits, rather than active ones, such as in Italy or Spain.

Yet it is true that there is no universal policy to combat unemployment as each state presents different political orientations, targets and territorial conditions.

But there are some tools which are common to all the active policies and can increase their effectiveness and efficiency, such as:

- The presence of subjects, like the Employment Centers, which can support and assist unemployed people while they are looking for a job. The tool is mainly useful in the short term but it could be useful also in the long term if support and assistance are based on an individual or tailored approach and combined with additional potential interventions.
- The presence of subsidies to companies to promote employment, especially of disadvantaged people. Although this tool is relatively expensive, it is useful to positively influence the employers' attitude towards the long-term unemployed. Subsidies enable the employer to start a business relationship with the unemployed at a lower cost.

- The existence of schemes for job creation allows to build a more stable and lasting system aimed at facilitating job placement of medium and long-term unemployed in order to avoid the persistence of such a condition.
- The use of internships is an instrument capable of producing positive long-term effects as it allows to increase professional skills by doing. The goal is to facilitate the transition from education to the labour market.

## ITALY

In Italy the job reform has been called “Jobs Act” (L.183/2014) and it led to the creation of the Agency for Active Labor Policy (ANPAL) in order to create the aim National Network of Labor Policy Services.

The system designed and implemented through the Jobs Act provides for support of passive policies (such as wage subsidies) and for policies aimed to increase the possibility of the unemployed to find an effective employment or relocation into the labor market (active labor market policies).

Another aspect focused by the reform concerns policies towards young people who enter in the labor market system.

With the Jobs Act, the main target of the Italian Government is to adopt governance models to identify and propose formative initiatives and requalification opportunities for individual needs: an integrated system that includes job-oriented, educational and training policies.

|                           | <b>Servizi ANPAL</b>                                  | <b>Civil Service</b>                           | <b>Crescere Imprenditori</b> |
|---------------------------|---|--|------------------------------|
| <b>National Programme</b> | Jobseeker's Allowance                                 | National Civil Service                         | Crescere Imprenditori        |
| <b>Responsability</b>     | Agenzia Nazionale Politiche attive del lavoro (ANPAL) | Department of Youth and National Civil Service | Ministry of Labor            |



|   |   |  |   |
|---|---|--|---|
| <b>Main Actors</b>                          | Job Placement Offices;<br>Private employment agencies;<br>Labor Consultants   |  | Ministry of Labor;<br>Chamber of Commerce;<br>Unioncamere   |
| <b>What is the role of the main actors?</b> | Outplacement support services   | Coordination and management                              | Ministry of Labor:<br>Promotion and financing<br>Unioncamere:<br>implementation   |
| <b>How does it work?</b>                    | The user who has received the Naspi (New Social Insurance for Employment) for at least 4 months requires the allowance on the ANPAL website portal ( <a href="http://anpal.gov.it">anpal.gov.it</a> ) or at a job center. To the user is assigned a tutor who made a profile of employability and provides a service-pact in order to activate labor policies. The program lasts 6 months (extensible). | The user submits the application to the accredited body. | Young people enrolled in the Youth Guarantee Program can access to a self-assessment of entrepreneurial attitudes online test. Once the test is over, the name of the user is forwarded to the Chambers of commerce. Following the chronological order, the user will be contacted by the Chambers to begin the "Crescere Imprenditori" path. |
| <b>Are there other actors involved?</b>     |   | Accredited bodies;<br>volunteers                         | Chambers of commerce Network  |

|                            |  |  |  |
|----------------------------|--|--|--|
| <b>Eligible activities</b> | Personal assistance;<br>tutoring; profiling;<br>mentoring  | Civil service  | Support to self-employment and self-entrepreneurship                 |
| <b>Recipient</b>           | Unemployed<br>perceiving Naspi for<br>at least 4 months  | Young people 18-28<br>years old citizens of<br>the European Union<br>or non-EU regularly<br>resident | NEET: 18-29 years<br>old enrolled in Youth<br>Guarantee<br>Programme |
| <b>How to move?</b>        | Guidelines:<br><a href="http://www.anpal.gov.it/Cittadini/Servizi/Pagine/Assegno-di-ricollocazione.aspx">http://www.anpal.gov.it/Cittadini/Servizi/Pagine/Assegno-di-ricollocazione.aspx</a> | <a href="http://serviziocivile.gov.it">serviziocivile.gov.it</a>                                     |  |

## SLOVAKIA

A necessary condition for the development of the Slovak economy and raising the standard of living of the population is addressing the employment that would lead to the creation of sustainable jobs. Since May 2012 has been proposed by the Government of the Slovak Republic several legislative changes that together with other factors will have a positive long-term impact on the labor market: to eliminate the barriers to employment growth, to allow flexible forms of labor relations, reform changes in active labor market policy, changes in the field of work protection.

The document National Employment Strategy of the Slovak Republic until 2020 provides a comprehensive strategy linked to the creation of jobs.

An important measure of active labor market policies for promotion of youth employment is implementation of projects from the sources of the ESF focusing on promotion of job creation in the private and public sector for the unemployed up to 29 years.

An important starting point that should be followed by the employment strategy is the National implementation plan of guarantee for young people in the Slovak Republic,

which was discussed and taken into account by the Slovak Government during 2014. The document contains a timetable of reforms (legislative changes) and initiatives (programs and projects) for support of youth employment. The guarantee is addressed exclusively to young people who are not employed, do not continue in education, or do not participate in training (NEET) up to 29 years, while in the age group 25-29 years it covers in particular long-term unemployed (over 12 months) or young people unemployed over 6 months.

Active labor market policy measures have been taken to promote motivation of employers to create new jobs for the unemployed, to support the creation of real jobs at local and regional level and support the maintaining of employment in small enterprises and medium-sized enterprises.

In Slovakia, active labor market measures (ALMM) are implemented in particular by applying the Act no. 5/2004 ("Employment Services Act"), which is continuously amending in order to adapt the measures in the provision of employment services to developments in the labor market.

The main reform changes in ALMP adopted in the initial period 2013 - 2014 are legislative changes: the simplification of AMLP, replacement of compulsoriness donations to optionality, cancellation of some of the AMLP, reduction of administrative burden in the implementation of ALMP, better consideration of the situation in regional labor markets, increase in the accountability to the target group of disadvantaged jobseekers, mainly the long-term unemployed, young people, older than 50 years of age and job applicants with low or no education, provision of individualized employment services, increase in the emphasis on education and advice, greater flexibility in the system education, better support for job creation in municipalities and regions, ensuring the transparency in provision of AMLP through their publishing on the web sites of the offices of the Ministry of Labor.

In January 2013 was elaborated a document "Pilot assessment of the impact of selected measures of active labor market policy " assessing the impacts of the selected ALMP on the labor market.

The selected measures of ALMP under the Employment Services Act effective since 30 April 2013 were:

- Education and training for the labor market of unemployed people and job seekers interested in employment
- Contribution to self-employment

- Contribution to the employment of disadvantaged job seeker
- Contribution to support the maintenance of employment
- Contribution to graduate practice
- Voluntary Service
- Contribution to work commuting
- Contribution to the establishment of a sheltered workshop or workplace
- Contribution to cover the operating costs of a sheltered workshop or a sheltered workplace and transport expenses for employees

## SPAIN

In Spain, the economic reforms implemented in recent years, focused on budgetary stability, restructuring the financial sector and improving competitiveness, are the main driving force to improve economic performances.

The forthcoming reforms highlighted in the National Reform Program (NRP) 2017 are aligned with the priorities of the Annual Growth Survey 2017, in particular structural reforms to modernize economies and responsible fiscal policies.

The positive impact of the labor market reform and other structural reforms has set a strong pace of job creation and reduction of unemployment in Spain. The purpose of the Government is to consolidate this trend and to move towards more inclusive and higher-quality employment through three specific objectives:

1. making the National Employment System more effective,
2. increasing the effectiveness of training measures, and
3. improving the efficiency of the plans for active policies and integration in the labor market.

For this purpose, Spain proposes various measures, such as: renewal of the Activation Strategy for Employment 2017-2020; implementation of the Portfolio of Common Services of the Autonomous Communities; revision of the Framework Agreement for Collaboration with Private Placement Agencies; implementation of the Law reforming the vocational training system for employment; approval of a new Strategy for Youth Entrepreneurship and Employment; Joint Action Program for the Long-term Unemployed; introduction of the "social card"; improvement of the Regime of Autonomous

Workers, and the measures to foster entrepreneurship; promotion of digital training; or implementation of the Agreement to improve the quality of employment and to reduce temporality in Public Administrations.

Other different initiatives have been recently approved to make full use of the resources of the European Social Fund and the Youth Employment Initiative.

| NAME   | DESCRIPTION  | RECIPIENT                                    | RESULTS   |
|--|--|--|---|
| <b>Strengthen Active Labor Policies</b>            | Measures have been taken to improve active labor policies and the modernization of public employment services, such as the creation of a program for the activation of long-term unemployed. In addition, income support was extended to a wider target of workers and unemployed. | Long-term unemployed<br>(At least 12 months) | Reducing poverty and social exclusion by increasing the efficiency of effective public services for the unemployed. |
| <b>Guidance program for long-term unemployed</b>   | Development of a three-year program for the creation of a customized profiling within 24 months.   | Long-term unemployed<br>(At least 12 months) | Increased employability of the unemployed through personalized assistance from employment services.                 |
| <b>Improving education and vocational training</b> | The development of the new vocational training system provides: <ul style="list-style-type: none"> <li>• a new planning framework based</li> </ul>   |  | Increasing the employment rate, improving the quality of compulsory and professional education, reduce              |

|  |   |                             |
|--|---|-----------------------------|
|  | <p>on multiannual and annual programs to better identify training needs;</p> <ul style="list-style-type: none"> <li>• redefining the roles of the actors in the system through a clear description of the tasks for public employment services, social partners and training institutes;</li> <li>• Analysis of funding modalities to increase efficiency in expenditure management.</li> </ul> | the risk of school dropout. |
|--|---|-----------------------------|

|   |   |
|---|---|
|   | <b>National Reform Programme</b>  |
| <b>National Programme</b>                   | National Reform Programme   |
| <b>Responsibility</b>                       | National, Regional  |
| <b>Main Actors</b>                          | Central and regional government   |
| <b>What is the role of the main actors?</b> | Central and regional government: responsible for its design and compliance  |
| <b>How does it work?</b>                    | <p>These are the main strategic lines:</p> <ol style="list-style-type: none"> <li>1. structural reforms at national level <ul style="list-style-type: none"> <li>• job creation</li> <li>• Social inclusion</li> <li>• Market for goods and services</li> </ul> </li> </ol> |

|   |  |
|---|--|
|   | <ul style="list-style-type: none"> <li>• Entrepreneurial Initiative</li> <li>• Sustainable growth</li> <li>• Long-term reforms</li> <li>• Efficiency public administration</li> </ul> <p>2. Fiscal responsibility</p> <p>3. structural reforms at EU level</p> |
| <b>Are there other actors involved?</b> | No   |
| <b>Eligible activities</b>              | Political lines  |
| <b>Recipient</b>                        | Not applicable   |
| <b>How to move?</b>                     | website  |

## HUNGARY

In 2016 the Hungarian Government focused particular attention to improve job creation and to support disadvantaged target groups in terms of employability: the unemployed, people from disadvantaged areas, unskilled employees, youth and women. Important measures for the creation of a supportive environment include the strengthening of active labor market policies promoting employment in the open labor market, promoting a transition from public work to the private sector.

In comparison to the last year, during 2016 youth employment prospects have significantly improved due to the expansion in the private sector. The Job Protection Act also contributed to the expansion of employment by fostering labor demand through a significant reduction of employment costs.

The programme ‘The Road to Labor Market’ was launched in autumn 2015. The programme aims to promote the employment of the unemployed and the inactive and help disadvantaged jobseekers enter the open labor market, through the profiling system they are provided with personalised training adjusted to the opportunities available in the local labor market and services and wage subsidies. It also aims to improve the quality and efficiency of the services provided for jobseekers and employers.

The client-profiling system of job seekers (profiling) and the measures aimed at developing the Public Employment Service both improve the efficiency of active labor

market programmes. Local offices (county or district) of the employment service are still the entry points for job seekers; this local level provides personalised labor market services and uses the profiling system. Besides introducing the profiling system, in order to improve the targeting and efficiency, the development of PES operations and services continue, including the improvement of cooperation between the stakeholders involved and measures aimed at strengthening the partnership between corporate management and local administration.

The main measures of Active Labor Market Policies are collected in the table.

| <b>Nome</b>   | <b>Descrizione</b>  | <b>Beneficiari</b>   |
|---|---|--|
| <b>‘The Road to the Labor Market’</b>   | The priority project implemented at the base of the National Employment Service (Government Offices, District Offices) aims to improve the employability of job seekers and the inactive above the age of 25, especially those low-skilled, to facilitate their employment in the primary labor market, to improve the efficiency of labor market measures, and to promote the transition from public work to the private sector for public workers who can be empowered and are willing to work in the private sector. | The programme is planned to help about 100,000 job seekers or inactive people improve their employability and gain professions or employment by providing training and wage subsidies, or access to labor market services. |
| <b>The introduction and operation of a nation-wide profiling system for job seekers and development</b> | The measure is composed by three different action: <ul style="list-style-type: none"> <li>• Developing the operation and services of the</li> </ul>   | The measure contributes to the efficient use of active labor market tools and improvement in targeting per   |



|   |  |  |
|---|--|--|
| <p><b>of the institutional system</b></p>         | <p>National Employment Service and developing the EURES-network in line with EU regulations</p> <ul style="list-style-type: none"> <li>• Introducing, operating and developing the profiling system</li> <li>• c) Supporting the labor market services of non-governmental organisations and transition employment programmes</li> </ul> | <p>tool. The employment of job seekers is facilitated by broadening the scope of labor market services and registering the service providers, involving civil and non-profit employment organisations and combining standardised services with one another or with other labor market tools.</p> |
| <p><b>Measures promoting youth employment</b></p> |  |  |
| <p><b>Youth Entrepreneurship Programme</b></p>    | <p>As part of the Youth Guarantee Scheme, the program helps youth become entrepreneurs – with training, knowledge and competency development – to write their business plan and, also, with financial support for the initial costs of their businesses.</p>   | <p>As a result of the measure, the number of young NEETs decreases and the employment level of youth aged 16-25 (in the case of first-job seeking higher education graduates, aged 25-30) increases. The programme helps 1,400 young people establish their businesses in the country.</p>       |
| <p><b>Traineeship Programme</b></p>               | <p>The measure is part of the Youth Guarantee Scheme. The Traineeship Programme aims to establish workplaces directly: to help skilled young workers gain work experience early in their</p>   | <p>As a result of the measure, the number of young NEETs decreases and their employment level increases. As a result of the Traineeship programme, the number of apprentices</p>   |

|                                     |  |  |
|-------------------------------------|--|--|
|                                     | <p>lives and improve their employability.</p> <p>Within the framework of ‘Traineeship Programme to Support First-Time Job Seekers’, the projects of micro-, small- and medium-sized enterprises are supported which employ skilled young people. In the programme enterprises receive subsidies for the wages and contributions of the employed apprentices, the wage supplements of their workplace mentors and purchasing tools.</p> | <p>gaining work experience is 4,500.</p> <p>The project supporting the Traineeship programme helps establish and strengthen the relationship and cooperation between different players (youth, vocational centres and businesses).</p> |
| <b>‘Youth, Come Home Programme’</b> | <p>The integration of young people who work abroad and intend to return home into the domestic labor market. Within the framework of the programme, information, job offers, preparation for selection and placement and the establishing of businesses here are provided.</p>   | <p>As a result of the measure, the number of young people with work experience abroad and language skills who return to Hungary and become employed here increases.</p>  |

|                           |              |
|---------------------------|--------------|
| <b>National Programme</b> | <b>EURES</b> |
| <b>Responsability</b>     | National     |

|   |  |
|---|--|
| <b>Main Actors</b>                          | Youth (aged 18-35)   |
| <b>What is the role of the main actors?</b> | learning, mobility, researching, getting information of free jobs  |
| <b>How does it work?</b>                    | assisting free movement of workers   |
| <b>Are there other actors involved?</b>     | No   |
| <b>Eligible activities</b>                  | orientation, balance of competences, training, educational consultants, apprenticeship, mentoring, mobility, Job interview |
| <b>Recipient</b>                            | Youth  |
| <b>How to move?</b>                         | Website  |

## CONTATTI INDIVIDUALI

The individual contacts of different types of organizations working in the field of vocational education and training are collected using the following criteria:

| Name of the body | Typology | Setting | Service offered | Other services | City | Address | Type of contact | Contact |
|------------------|----------|---------|-----------------|----------------|------|---------|-----------------|---------|
|------------------|----------|---------|-----------------|----------------|------|---------|-----------------|---------|

### Typologies of Services offered

| Typologies of Services  | Service #1 | Service #2 | Service #3 | Service #4 | Service #5 | Service #6 | Total     |
|---|------------|------------|------------|------------|------------|------------|-----------|
| <b>Apprenticeship</b>   | 2          | 3          | 2          | 7          | 1          |            | <b>15</b> |
| <b>Atencion, informacion, orientacion y talleres de formacion y busqueda empleo</b> |            |            |            |            |            | 8          | <b>8</b>  |
| <b>Balance of competences</b>   |            | 35         | 25         | 3          | 1          |            | <b>64</b> |
| <b>Civil service</b>  | 31         | 1          | 1          | 1          | 5          |            | <b>39</b> |
| <b>Consultation, recomandations of posicion</b>                                     |            |            |            |            |            | 1          | <b>1</b>  |
| <b>Educational consultants</b>  | 24         | 6          | 3          | 22         | 3          |            | <b>58</b> |
| <b>Employment</b>   | 62         | 11         | 2          | 2          |            |            | <b>77</b> |
| <b>Entrepreneurship</b>   | 2          | 1          | 1          |            | 4          |            | <b>8</b>  |
| <b>Job interview</b>  |            |            | 2          | 16         | 5          | 1          | <b>24</b> |
| <b>Mentoring</b>  | 4          | 9          | 7          | 6          | 1          |            | <b>27</b> |
| <b>Mobility</b>   | 3          | 4          | 3          |            |            |            | <b>10</b> |
| <b>Online counselling</b>   |            |            |            |            |            | 2          | <b>2</b>  |

|                            |    |    |    |   |   |   |            |
|----------------------------|----|----|----|---|---|---|------------|
| <b>Orientation</b>         | 34 | 48 | 41 | 4 | 1 |   | <b>128</b> |
| <b>Profiling</b>           | 21 | 9  | 9  | 3 | 1 |   | <b>43</b>  |
| <b>Studentship</b>         |    |    |    |   |   | 1 | <b>1</b>   |
| <b>Training</b>            | 58 | 22 | 17 | 5 |   |   | <b>102</b> |
| <b>Work-based learning</b> | 1  | 3  | 3  | 2 | 9 | 7 | <b>25</b>  |

## ITALY

| NAME OF THE BODY                           | TYPOLGY | SETTING              | SERVICE OFFERED #1 | SERVICE OFFERED #2     | SERVICE OFFERED #3 | SERVICE OFFERED #4 | SERVICE OFFERED #5 | OTHER SERVICES | CITY                  | ADDRESS                              | TYPE OF CONTACT  | CONTACT                                |
|--|---------|----------------------|--------------------|------------------------|--------------------|--------------------|--------------------|----------------|-----------------------|--------------------------------------|------------------|--|
| Istituto Salesiano Don Bosco               | Private | Job Placement Office | employment         | balance of competences | orientation        |                    |                    |                | Alessandria           | Corso Acqui, 398<br>15100 AL         | Email            | servizilavoro.alessandria@cno sfap.net |
|  |         |                      |                    |                        |                    |                    |                    |                |                       |                                      | Telephone Number | (+39) 0131 341364                      |
| Istituto Salesiano San Domenico Savio      | Private | Job Placement Office | employment         | balance of competences | orientation        |                    |                    |                | Bra                   | Viale Rimembranze, 19<br>12042 CN    | Email            | servizilavoro.bra@cno sfap.net         |
|  |         |                      |                    |                        |                    |                    |                    |                |                       |                                      | Telephone Number | (+39) 0172 417 1111                    |
| Istituto Salesiano Bernardi Semeria        | Private | Job Placement Office | employment         | balance of competences | orientation        |                    |                    |                | Castelnuovo don bosco | Fraz.Murialdo, 30<br>14022 AT        | Email            | servizilavoro.colle@cno sfap.net       |
|  |         |                      |                    |                        |                    |                    |                    |                |                       |                                      | Telephone Number | (+39) 011 9877126                      |
| Istituto Salesiano CFP Fossano             | Private | Job Placement Office | employment         | balance of competences | orientation        |                    |                    |                | Fossano               | Via Giuseppe Verdi, 22<br>12045 CN   | Email            | servizilavoro.fossano@cno sfap.net     |
|  |         |                      |                    |                        |                    |                    |                    |                |                       |                                      | Telephone Number | (+39) 0172 636541                      |
| Istituto Salesiano CFP Saluzzo             | Private | Job Placement Office | employment         | balance of competences | orientation        |                    |                    |                | Saluzzo               | Via Griselda, 8<br>12037 CN          | Email            | servizilavoro.saluzzo@cno sfap.net     |
|  |         |                      |                    |                        |                    |                    |                    |                |                       |                                      | Telephone Number | (+39) 0175 248285                      |
| Scuole Professionali Salesiane San Benigno | Private | Job Placement Office | employment         | balance of competences | orientation        |                    |                    |                | San benigno canavese  | Piazza G. da Volpiano, 2<br>10080 TO | Email            | servizilavoro.sanbenigno@cno sfap.net  |
|  |         |                      |                    |                        |                    |                    |                    |                |                       |                                      | Telephone Number | (+39) 011 9824311                      |

|  |         |                      |            |                        |             |  |  |  |                      |   |                  |                                      |
|--|---------|----------------------|------------|------------------------|-------------|--|--|--|----------------------|---|------------------|--------------------------------------|
| Istituto Salesiano CFP Serravalle        | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Serravalle scriveria | Via Romita, 67 15069 AL                   | Email            | servizilavoro.serravalle@cnosfap.net |
|  |         |                      |            |                        |             |  |  |  |                      |   | Telephone Number | (+39) 0143 686465                    |
| CFP Torino Agnelli                       | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Torino               | Corso Unione Sovietica, 312 10147 TO      | Email            | servizilavoro.agnelli@cnosfap.net    |
|  |         |                      |            |                        |             |  |  |  |                      |   | Telephone Number | (+39) 011 6198411                    |
| CFP Torino Rebaudengo                    | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Torino               | Piazza Conti di Rebaudengo, 22 10155 TO   | Email            | servizilavoro.rebaudengo@cnosfap.net |
|  |         |                      |            |                        |             |  |  |  |                      |   | Telephone Number | (+39) 011 2464863                    |
| CFP Torino Valdocco                      | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Torino               | Via Maria Ausiliatrice, 36 10152 TO       | Email            | servizilavoro.torino@cnosfap.net     |
|  |         |                      |            |                        |             |  |  |  |                      |   | Telephone Number | (+39) 011 5224407                    |
| Opere Salesiane Don Bosco CFP Vercelli   | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Vercelli             | Corso Randaccio, 18 13100 VC              | Email            | servizilavoro.vercelli@cnosfap.net   |
|  |         |                      |            |                        |             |  |  |  |                      |   | Telephone Number | (+39) 0161 257705                    |
| Istituto Salesiano CFP Vigliano Biellese | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Vigliano biellese    | Via Libertà, 13 13856 BI                  | Email            | servizilavoro.vigliano@cnosfap.net   |
|  |         |                      |            |                        |             |  |  |  |                      |   | Telephone Number | (+39) 0158 129207                    |
| Centro Salesiano S. Domenico Savio       | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Arese                | Via Don Francesco Della Torre, 2 20020 MI | Email            | sal.cfparese@cnosfap.it              |
|  |         |                      |            |                        |             |  |  |  |                      |   | Telephone Number | (+39) 02 93 77 21                    |
| Istituto Salesiano Sant'Ambrogio         | Private | Job Placement        | employment | balance of competences | orientation |  |  |  | Milano               | Via Tonale, 19 20125                      | Email            | sal.cfpmilano@cnosfap.it             |

|                                  |         |                      |            |                        |             |  |  |  |                    |                                     |                  |                                 |
|----------------------------------|---------|----------------------|------------|------------------------|-------------|--|--|--|--------------------|-------------------------------------|------------------|---------------------------------|
|                                  |         | Office               |            | ces                    |             |  |  |  |                    | MI                                  | Telephone Number | (+39) 02 67 62 71               |
| Opere sociali don Bosco          | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Sesto San Giovanni | Viale Matteotti, 425 20099 MI       | Email            | sal.cfpsesto@cnos-fap.it        |
|                                  |         |                      |            |                        |             |  |  |  |                    |                                     | Telephone Number | (+39) 02 26 29 22 06            |
| Istituto Salesiano Don Bosco     | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Brescia            | Via San Giovanni Bosco, 15 25125 BS | Email            | sal.cfpbrescia@cnos-fap.it      |
|                                  |         |                      |            |                        |             |  |  |  |                    |                                     | Telephone Number | (+39) 030 24 40 50              |
| Istituto Salesiano "G. Bearzi"   | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Udine              | Via D. Bosco, 2 33100 UD            | Telephone Number | (+39) 0432 49 39 71             |
|                                  |         |                      |            |                        |             |  |  |  |                    |                                     | Email            | sal.cfpudine@cnos-fap.it        |
| Associazione CFP CNOS-FAP Tusini | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Bardolino          | Strada di Sem, 1 37011 VR           | Email            | sal.cfpbardolino@cnos-fap.it    |
|                                  |         |                      |            |                        |             |  |  |  |                    |                                     | Telephone Number | (+39) 045 62 11 310             |
| Istituto Salesiano Manfredini    | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Este               | Viale Manfredini, 12 PD             | Email            | sal.cfpeste@cnos-fap.it         |
|                                  |         |                      |            |                        |             |  |  |  |                    |                                     | Telephone Number | (+39) 0429 61 21 01             |
| CFP CNOS-FAP Oratorio don Bosco  | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | San Donà di Piave  | Via XIII Martiri, 86 30027 VE       | Email            | sal.cfpsandona@cnos-fap.it      |
|                                  |         |                      |            |                        |             |  |  |  |                    |                                     | Telephone Number | (+39) 0421 33 89 80             |
| Istituto Salesiano San Marco     | Private | Job Placement Office | employment | balance of competences | orientation |  |  |  | Venezia Mestre     | Via dei Salesiani, 15 30174 VE      | Email            | sal.cfpmestre@cnos-fap.it       |
|                                  |         |                      |            |                        |             |  |  |  |                    |                                     | Telephone Number | (+39) 041 54 98 111             |
| Istituto Salesiano "S. Giovanni  | Private | Job Placement        | employment | balance of competences | orientation |  |  |  | Genova             | Via Angelo Carrara,                 | Email            | sal.cfpgenovaquarto@cnos-fap.it |



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|--------------------------------|---------|----------------------|------------|------------------------|------------------|---------------|-----------------------|---------------|-------------|---|---------------------|--|
| Bosco" Opera "Pretto"          |         | Office               |            | ces                    |                  |               |                       |               |             | 260 16147<br>GE                         | Telephone<br>Number | (+39) 010 30 70 52<br>05/03            |
| Istituto Don Bosco             | Private | Job Placement Office | employment | balance of competences | orientation      |               |                       |               | Genova      | Via S. Giovanni Bosco, 14/r<br>16151 GE | Email               | sal.cfpgenovasampierdarena@cnos-fap.it |
|                                |         |                      |            |                        |                  |               |                       |               |             |   | Telephone Number    | (+39) 010 46 94 493                    |
| Istituto Salesiano Vallecrosia | Private | Job Placement Office | employment | balance of competences | orientation      |               |                       |               | Vallecrosia | Via Col. Aprosio, 433 18019 IM          | Email               | sal.cfpvallecrosia@cnos-fap.it         |
|                                |         |                      |            |                        |                  |               |                       |               |             |   | Telephone Number    | (+39) 0184 25 67 62                    |
| Istituto Salesiano Bologna     | Private | Job Placement Office | employment | balance of competences | orientation      |               |                       |               | Bologna     | Via Jacopo della Quercia, 1 40128 BO    | Email               | sal.cfpbologna@cnos-fap.it             |
|                                |         |                      |            |                        |                  |               |                       |               |             |   | Telephone Number    | (+39) 051 41 51 711                    |
| Istituto Salesiano Orselli     | Private | Job Placement Office | employment | balance of competences | orientation      |               |                       |               | Forli       | Via Episcopio Vecchio, 9 47121 FC       | Telephone Number    | (+39) 0543 26 040                      |
|                                |         |                      |            |                        |                  |               |                       |               |             |   | Email               | sal.cfpforli@cnos-fap.it               |
| CFP Don Bosco                  | Private | Job Placement Office | employment | balance of competences | orientation      |               |                       |               | Perugia     | Via Don Bosco, 7 06121 PG               | Telephone Number    | (+39) 075 57 33 882                    |
|                                |         |                      |            |                        |                  |               |                       |               |             |   | Email               | sal.cfp Perugia@cnos-fap.it            |
| Istituto Salesiano Pio XI      | Private | Job Placement Office | employment | balance of competences | orientation      |               |                       |               | Roma        | Via Umbertide, 11 00181 RM              | Telephone Number    | (+39) 06 7842551                       |
|                                |         |                      |            |                        |                  |               |                       |               |             |   | Email               | sal.cfplazio@cnos-fap.it               |
| CFP Bari                       | Private | Job Placement Office | employment | balance of competences | orientation      |               |                       |               | Bari        | Via Martiri D'Otranto, 65 70123 BA      | Telephone Number    | (+39) 080 5750111                      |
|                                |         |                      |            |                        |                  |               |                       |               |             |   | Email               | sal.cfpbari@cnos-fap.it                |
| Io Lavoro Liguria              | Public  | Job Placement        | employment | profiling              | entrepreneurship | job interview | balance of competence | job interview | Genova      | Piazza De Ferrari, 1                    | Telephone Number    | (+39) 01054851                         |

|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  |                     |   |
|--|---------|---------------------------------|----------------------------|------------------------------------|----------------|-------------------------------|----------------------|--|--------|---------------------------|--|---------------------|---|
|  |         | Office                          |                            |                                    |                |                               | s                    |  |        |                           |  | Email               | online@alfaliguria.it                       |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Facebook            | lolavoroliguria                             |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Web site            | http://www.iolavoroliguria.it/              |
| FO.C.U.S. -<br>Formazione e<br>Capitale Umano<br>per lo Sviluppo | Private | Foundation                      | educational<br>consultants | training                           | orientation    | employe<br>ment               | entrepreneur<br>ship |  | Genova | Via Nino<br>Ronco,31      |  | Telephone<br>Number | (+39) 010 8604449                           |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Email               | segreteria@focusonline.it                   |
| CLP - Centro<br>Ligure<br>Produttività                           | Public  | Networks<br>Working<br>Partners | employment                 | training                           | orientation    | balance of<br>competenc<br>es | entrepreneur<br>ship |  | Genova | Via<br>Boccardo,<br>1     |  | Web site            | http://www.focusonline.it                   |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Telephone<br>Number | (+39)<br>010.55.087.207/208                 |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Email               | info@clpge.it                               |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Web site            | http://www.clpge.it/                        |
| Accademia<br>Militare Marina<br>Mercantile                       | Public  | Foundation                      | training                   | employe<br>ment                    | mentoring      | profiling                     | mentoring            |  | Genova | Via Nicolò<br>Oderico, 10 |  | Email               | info@accademiamarinamercantile.it           |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Web site            | http://www.accademia<br>marinamercantile.it |
| Polo tecnico<br>Prof. Hermes                                     | Private | Networks<br>Working<br>Partners | training                   | employe<br>ment                    | apprenticeship | balance of<br>competenc<br>es | entrepreneur<br>ship |  | Genova | Via Nino<br>Ronco,31      |  | Telephone<br>Number | (+39) 010 8604449                           |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Web site            | http://www.focusonline.it                   |
| Giovani e lavoro<br>Genova                                       | Private | Youth Centre                    | orientation                | education<br>al<br>consultant<br>s | job interview  | profiling                     | civil service        |  | Genova | Piazza<br>matteotti, 4    |  | Email               | segreteria@focusonline.it                   |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Telephone<br>Number | 010 22700.1                                 |
| ATS Municipio<br>VII Ponente                                     | Public  | Networks<br>Working<br>Partners | orientation                | mentoring                          | profiling      | educational<br>consultants    | civil service        |  | Genova | Piazza<br>Gaggero, 2      |  | Web site            | www.diocesi.genova.it                       |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Telephone<br>Number | 010 5578865                                 |
|  |         |                                 |                            |                                    |                |                               |                      |  |        |                           |  | Email               | sociali@comune.genova.it                    |

|                                  |        |                           |             |             |                        |                         |               |                     |              |                                |                  |   |
|----------------------------------|--------|---------------------------|-------------|-------------|------------------------|-------------------------|---------------|---------------------|--------------|--------------------------------|------------------|---|
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Web site         | <a href="http://www.comune.genova.it/pages/municipio-vii-ponente">http://www.comune.genova.it/pages/municipio-vii-ponente</a>               |
| ATS Municipio VI Medio Ponente   | Public | Networks Working Partners | orientation | mentoring   | profiling              | educational consultants | civil service |                     | Genova       | Via Bottino, 8                 | Telephone Number | 010 089130  |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Email            | <a href="mailto:municipio6servizisociali@comune.genova.it">municipio6servizisociali@comune.genova.it</a>                                    |
| ATS Municipio VIII Medio Levante | Public | Networks Working Partners | orientation | mentoring   | profiling              | educational consultants | civil service |                     | Genova       | Salita superiore della Noce, 9 | Web site         | <a href="http://www.comune.genova.it/pages/municipio-vi-medio-ponente">http://www.comune.genova.it/pages/municipio-vi-medio-ponente</a>     |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Telephone Number | 010 8994400   |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Email            | <a href="mailto:municipio8servizisociali@comune.genova.it">municipio8servizisociali@comune.genova.it</a>                                    |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Web site         | <a href="http://www.comune.genova.it/pages/municipio-viii-medio-levante">http://www.comune.genova.it/pages/municipio-viii-medio-levante</a> |
| ATS Municipio IX Levante         | Public | Networks Working Partners | orientation | mentoring   | profiling              | educational consultants | civil service |                     | Genova       | Piazza Ippolito Nievo, 1       | Telephone Number | 0105574399 - 0105574360   |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Email            | <a href="mailto:municipio9servizisociali@comune.genova.it">municipio9servizisociali@comune.genova.it</a>                                    |
| CPIA Centro Ponente              | Public | VET                       | training    | orientation | balance of competences | apprenticeship          | profiling     | work based learning | Genova       | Via Pagano Doria, 12           | Web site         | <a href="http://www.comune.genova.it/pages/municipio-ix-levante">http://www.comune.genova.it/pages/municipio-ix-levante</a>                 |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Telephone Number | 102510638   |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Email            | GEMM18600B@ISTRUZIONE.IT  |
|                                  |        |                           |             |             |                        |                         |               |                     |              |                                | Web site         | <a href="http://www.cpiacentropONENTE.gov.it/">http://www.cpiacentropONENTE.gov.it/</a>   |
| CPIA Centro Levante              | Public | VET                       | training    | orientation | balance of competences | apprenticeship          | profiling     | work based learning | Cogorno (GE) | Corso IV Novembre              | Telephone Number | (+39) 0185 380114   |

|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   |                     |   |
|---|--------|---------------------------------|----------------------------|------------------------------------|---------------------------|--------------------|----------------------------|------------------------|-------------|---|---------------------|---|
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             | 115   | Email               | gemm18400q@istruzi<br>one.it                    |
| CPIA Levante<br>Tigullio                | Public | VET                             | training                   | orientation                        | balance of<br>competences | apprentice<br>ship | profiling                  | work based<br>learning | Genova      | Vico<br>Vegetti 2                               | Web site            | http://www.cpialevante<br>tigullio.it/          |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Telephone<br>Number | 010/4030336                                     |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Email               | gemm18500g@istruzi<br>one.it                    |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Web site            | http://www.cpiacentrol<br>evantegge.gov.it/     |
| CEL Centri<br>Educazione al<br>Lavoro   | Public | Youth Centre                    | educational<br>consultants | profiling                          | apprenticeship            | training           | orientation                |                        | Genova      | Via D.<br>Fiasella 3/5                          | Telephone<br>Number | 010 8599714                                     |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Email               | ucil@comune.genova.i<br>t                       |
| Informagiovani -<br>Comune di<br>Genova | Public | Networks<br>Working<br>Partners | orientation                | education<br>al<br>consultant<br>s | profiling                 | employe<br>ment    | apprenticesh<br>ip         |                        | Genova      | Piazza<br>Matteotti<br>24r - piano<br>porticato | Web site            | http://www.comune.ge<br>nova.it/                |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Telephone<br>Number | 800085324                                       |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Email               | informagiovani@comu<br>ne.genova.it             |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Web site            | http://www.informagiov<br>ani.comune.genova.it/ |
| Centro per<br>l'impiego Imperia         | Public | Job<br>Placement<br>Office      | profiling                  | employe<br>ment                    | orientation               | mentoring          | educational<br>consultants |                        | Imperia     | Piazza<br>Roma, 2                               | Telephone<br>Number | 0183/704429/30                                  |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Email               | ci.imperia@provincia.i<br>mperia.it             |
| Centro per<br>l'impiego<br>Sanremo      | Public | Job<br>Placement<br>Office      | profiling                  | employe<br>ment                    | orientation               | mentoring          | educational<br>consultants |                        | Sanremo     | Via Pietro<br>Agosti, 245                       | Telephone<br>Number | 0184/577099                                     |
|   |        |                                 |                            |                                    |                           |                    |                            |                        |             |   | Email               | ci.sanremo@provincia<br>.imperia.it             |
| Centro per<br>l'impiego                 | Public | Job<br>Placement                | profiling                  | employe<br>ment                    | orientation               | mentoring          | educational<br>consultants |                        | Ventimiglia | Via Nino<br>Lamboglia,                          | Telephone<br>Number | 0184/254822                                     |

|                                     |         |                      |           |             |                        |                |           |                     |                |                         |                  |   |                                      |
|-------------------------------------|---------|----------------------|-----------|-------------|------------------------|----------------|-----------|---------------------|----------------|-------------------------|------------------|---|--------------------------------------|
| Ventimiglia                         |         | Office               |           |             |                        |                |           |                     |                | 13                      |                  | Email   | cpi-ventimiglia@provincia.imperia.it |
| AESSEFFE S.C.P.A.                   | Private | VET                  | training  | orientation | balance of competences | apprenticeship | profiling | work based learning | Sanremo        | Via Volta, 65           | Telephone Number | 0184 544134   |                                      |
|                                     |         |                      |           |             |                        |                |           |                     |                |                         | Email            | sanremo@aesseffe.com  |                                      |
| Scuola Edile Imperiese              | Private | VET                  | training  | orientation | balance of competences | apprenticeship | profiling |                     | Imperia        | Via Privata Gazzano, 24 | Telephone Number | (+39) 0183 71 09 47   |                                      |
|                                     |         |                      |           |             |                        |                |           |                     |                |                         | Email            | info@scuolaedile.imperia.it   |                                      |
| C.P.F.P. "G.PASTORE" SRL            | Private | VET                  | training  | orientation | balance of competences | apprenticeship | profiling | work based learning | Imperia        | Via Delbecchi, 32/36    | Web site         | <a href="http://www.scuolaedile.imperia.it/">http://www.scuolaedile.imperia.it/</a> |                                      |
|                                     |         |                      |           |             |                        |                |           |                     |                |                         | Telephone Number | 018376231   |                                      |
|                                     |         |                      |           |             |                        |                |           |                     |                |                         | Email            | info@centropastore.it   |                                      |
|                                     |         |                      |           |             |                        |                |           |                     |                |                         | Web site         | <a href="http://www.centropastore.it">http://www.centropastore.it</a>               |                                      |
| PARASIO FORMAZIONE E MEDIAZIONE srl | Private | VET                  | training  | orientation | balance of competences | apprenticeship |           | work based learning | Imperia        | Via Matteotti, 11       | Telephone Number | 0183 66 70 64   |                                      |
|                                     |         |                      |           |             |                        |                |           |                     |                |                         | Web site         | <a href="http://www.parasioformazione.it">http://www.parasioformazione.it</a>       |                                      |
| Centro Informa                      | Public  | Job Placement Office | profiling | orientation | job interview          |                |           |                     | Cerignola (fg) | Via Cesare Battisti     | Telephone Number | 0885 410320   |                                      |
|                                     |         |                      |           |             |                        |                |           |                     |                |                         | Facebook         | Centro Informa Cerignola  |                                      |
| Centro per l'impiego                | Public  | Job Placement Office | profiling | orientation | balance of competences |                |           |                     | Cerignola (fg) | Via Vittorio Veneto, 23 | Telephone Number | 0885 427161   |                                      |
| C.P.I. PROVINCIA DI PERUGIA         | Public  | Job Placement Office | profiling |             |                        |                |           |                     | Perugia        | via Palermo, 106        | Email            | incontrolavoro@regione.umbria.it  |                                      |

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|--|---------|---------------------------|-------------------------|-------------------------|-----------|-------------|--|--|---------|----------------------------|------------------|----------------------------|
| COMUNE DI PERUGIA  | Public  | Networks Working Partners | educational consultants |                         |           |             |  |  | Perugia | c.so Vannucci, 19          | Telephone Number | 075 5771                   |
| COMUNE DI FOLIGNO  | Public  | Networks Working Partners | educational consultants |                         |           |             |  |  | Foligno | p.zza Della Repubblica, 10 | Telephone Number | 0742 330001                |
| CENTRO STUDI CITTA DI FOLIGNO                                  | Private | Networks Working Partners | training                | educational consultants | profiling | orientation |  |  | Foligno | via G. Oberdan, 123        | Telephone Number | 0742 342922                |
| ECIPA UMBRIA   | Private | Networks Working Partners | training                | educational consultants | profiling | orientation |  |  | Perugia | via Corcianese 234/C       | Email            | ecipaumbria@ecipaumbria.it |
| UNIVERSITA' DEI SAPORI   | Private | Networks Working Partners | training                | educational consultants | profiling | orientation |  |  | Perugia | strada di Montecorneo, 45  | Email            | uds@universitadeisapori.it |
| SVILUPPUMBRIA S.P.A.   | Public  | Trade Union               | mentoring               |                         |           |             |  |  | Perugia | via Don Bosco, 11          | Telephone Number | 075 56811                  |
| I.T.S. Umbria Made in Italy Innovazione, Tecnologia e Sviluppo | Public  | Networks Working Partners | educational consultants | orientation             |           |             |  |  | Perugia | via Palermo, 80/A          | Email            | info@itsumbria.it          |
| Umana Spa Agenzia per il Lavoro                                | Private | Job Placement Office      | job interview           | apprenticeship          | profiling | orientation |  |  | Perugia | Via Settevalli, 6          | Telephone Number | 075 5004617                |
| Studio Girolami Consulenza del lavoro                          | Private | Labour Consultant         | apprenticeship          | employment              |           |             |  |  | Foligno | Via Monte Acuto, 5         | Telephone Number | 0742 326106                |
| COMUNITA'  | Private | Networks                  | civil service           |                         |           |             |  |  | Perugia | via Fausto                 | Telephone        | 075 5145130                |

|   |         |                           |               |  |  |  |  |  |                |                                |                  |              |
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| EDUCATIVA LA MERIDIANA                    |         | Working Partners          |               |  |  |  |  |  |                | Luciani, 91                    | Number           |              |
| COMUNITA' EDUCATIVA IL SENTIERO           | Private | Networks Working Partners | civil service |  |  |  |  |  | Passignano s/t | via Dei Paraveri, 3            | Telephone Number | 075 5145130  |
| COMUNITA' EDUCATIVA MOMO                  | Private | Networks Working Partners | civil service |  |  |  |  |  | Corciano       | via Leonardo Da Vinci, 21      | Telephone Number | 075 6059851  |
| COMUNITA' EDUCATIVA LA CARAVELLA          | Private | Networks Working Partners | civil service |  |  |  |  |  | Corciano       | via Torquato Tasso, 1          | Telephone Number | 075 6059520  |
| COMUNITA' EDUCATIVA IL SENTIERO DEI TIGLI | Private | Networks Working Partners | civil service |  |  |  |  |  | Bettona        | via Del Fossetto               | Telephone Number | 3346268443   |
| COMUNITA' EDUCATIVA LA TENDA              | Private | Networks Working Partners | civil service |  |  |  |  |  | Foligno        | via Sportella Marini, 41       | Telephone Number | 0742 3302052 |
| COMUNITA' EDUCATIVA LA TENDA              | Private | Networks Working Partners | civil service |  |  |  |  |  | Spello         | via Banche, 4                  | Telephone Number | 0742 3302052 |
| COMUNITA' EDUCATIVA IL SENTIERO           | Private | Networks Working Partners | civil service |  |  |  |  |  | Foligno        | via Dei Monasteri, 33          | Telephone Number | 0742 691389  |
| UFFICIO CITTADINANZA MADONNA ALTA         | Public  | Networks Working Partners | civil service |  |  |  |  |  | Perugia        | Str. Vic. Pian della Genna, 15 | Telephone Number | 075 5003168  |
| UFFICIO CITTADINANZA PONTE SAN            | Public  | Networks Working Partners | civil service |  |  |  |  |  | Perugia        | Via della Scuola, 90           | Telephone Number | 075 5996652  |

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| GIOVANNI  |        |                           |               |  |  |  |  |  |  |         |   |                  |  |
| UFFICIO CITTADINANZA PONTE FELCINO                  | Public | Networks Working Partners | civil service |  |  |  |  |  |  | Perugia | Via Vincenzo Maniconi   | Telephone Number | 075 691208   |
| UFFICIO CITTADINANZA CASTEL DEL PIANO               | Public | Networks Working Partners | civil service |  |  |  |  |  |  | Perugia | Via dell'Armonia  | Telephone Number | 075 5149818  |
| UFFICIO CITTADINANZA VIA CAMPO DI MARTE             | Public | Networks Working Partners | civil service |  |  |  |  |  |  | Perugia | Via Campo di Marte, 52  | Telephone Number | 075 5053675  |
| UFFICIO CITTADINANZA FOLIGNO                        | Public | Networks Working Partners | civil service |  |  |  |  |  |  | Foligno | p.zza Della Repubblica, 10  | Telephone Number | 0742 346004  |
| Regione Puglia Assessorato Formazione Professionale | Public | VET                       | orientation   |  |  |  |  |  |  | Bari    | VIA CORIGLIA NO 1 - ZONA INDUSTRIALE 70100 BARI                             | Email            | servizio.formazioneprofessionale@pec.rupar.puglia.it |
| PORTA FUTURO BARI                                   | Public | Job Placement Office      | orientation   |  |  |  |  |  |  | Bari    | Ex Manifattura dei Tabacchi di Bari Via Crisanzio, snc 70123 Bari (Ingresso | Email            | info@portafuturobari.it                              |



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|  |         |                            |                            |                  |               |                  |  |  |         | del<br>Mercato) 1°<br>piano                       |          |   |
| Citta<br>Metropolitana di<br>BARI                    | Public  | VET                        | orientation                |                  |               |                  |  |  | Bari    | Via<br>Postiglione<br>n. 44 -<br>70126 Bari       | Email    | formazioneprofessionale@provincia.ba.it   |
| Confindustria<br>BARI BAT                            | Private | Employer<br>Association    | employment                 |                  |               |                  |  |  | Bari    | Via<br>Amendola,<br>172/5 -<br>70126<br>BARI      | Email    | colangiuli@confindustria.babt.it  |
| Consorzio socio<br>assistenziale<br>Monviso Solidale | Public  | Youth Centre               | educational<br>consultants | civil<br>service |               |                  |  |  | Fossano | Corso<br>Trento, 4                                | Web site | <a href="http://www.monviso.it">http://www.monviso.it</a>   |
| Centro per<br>l'Impiego                              | Public  | Job<br>Placement<br>Office | employment                 | training         | mobility      | job<br>interview |  |  | Fossano | Largo<br>Camilla<br>Bonardi n.<br>7               | Email    | impiego.fossano@provincia.cuneo.it  |
| Associazione<br>Comunità Papa<br>Giovanni XXIII      | Private | Youth Centre               | employment                 | training         |               |                  |  |  | Rimini  | Via<br>Valverde,<br>10/D                          | Web site | <a href="http://www.apg23.org/">http://www.apg23.org/</a>   |
| Cooperativa<br>Sociale P.G.<br>Frassati S.C.S.       | Private | Youth Centre               | civil service              | training         |               |                  |  |  | Torino  | Strada<br>Comunale<br>della<br>Pellerina,<br>22/7 | Web site | <a href="http://www.coopfrassati.com">http://www.coopfrassati.com</a>                                     |
| Caritas<br>Diocesana                                 | Private | Foundation                 | training                   | orientation      | civil service |                  |  |  | Fossano | Via<br>Giovenale<br>Boetti, 48                    | Web site | <a href="http://www.diocesifossano.org/uffici/caritas/">http://www.diocesifossano.org/uffici/caritas/</a> |
| Fondazione<br>NoiAltri Onlus                         | Private | Foundation                 | training                   | orientation      |               |                  |  |  | Fossano | Via Roma,<br>122                                  | Web site | <a href="http://www.fondazione-noialtri.it/">http://www.fondazione-noialtri.it/</a>                       |

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| Ministero della Giustizia - Casa di reclusione di Fossano       | Public  | Networks Working Partners | orientation   | employment  |                         |               |               |  | Fossano | Via S. Giovanni Bosco, 48   | Web site | cr.fossano@giustizia.it   |
| Comune di Fossano   | Public  | Networks Working Partners | training      | orientation | educational consultants | civil service |               |  | Fossano | Via Roma, 91                | Web site | <a href="http://www.comune.fossano.cn.it">http://www.comune.fossano.cn.it</a>     |
| Il ramo società cooperativa Sociale                             | Private | Youth Centre              | civil service | training    |                         |               |               |  | Fossano | Via Villafalletto, 24       | Web site | <a href="http://www.ilramo.it/">http://www.ilramo.it/</a>                         |
| Proposta 80 Società Cooperativa Sociale                         | Private | Youth Centre              | civil service | training    |                         |               |               |  | Cuneo   | Corso Giovanni Giolitti, 31 | Web site | <a href="http://www.proposta80.org/">http://www.proposta80.org/</a>               |
| Istituto Istruzione Superiore “G. Vallauri”                     | Public  | VET                       | orientation   | training    | work-based learning     |               |               |  | Fossano | Via San Michele, 68         | Web site | <a href="http://www.vallauri.edu">http://www.vallauri.edu</a>                     |
| Centro Provinciale Istruzione degli Adulti Cuneo-Saluzzo (CPIA) | Public  | VET                       | orientation   | training    | work-based learning     |               |               |  | Cuneo   | Via Barbaroux, 7            | Web site | <a href="http://cpiacuneo1.gov.it/">http://cpiacuneo1.gov.it/</a>                 |
| Agenzia Piemonte Lavoro – Regione Piemonte                      | Public  | Job Placement Office      | employment    | profiling   | orientation             | training      | job interview |  | Torino  | Via Amedeo Avogadro, 30     | Web site | <a href="http://agenziapiemonte lavoro.it/">http://agenziapiemonte lavoro.it/</a> |
| Adecco  | Private | Job Placement Office      | employment    | profiling   | orientation             | training      | job interview |  | Fossano | Via Salita Salice, 27       | Web site | <a href="http://www.adecco.it/">http://www.adecco.it/</a>                         |
| Fondazione Cassa di Risparmio di                                | Private | Foundation                | orientation   | mentoring   | mobility                |               |               |  | Cuneo   | Via Roma, 17                | Web site | <a href="http://www.fondazione crc.it">http://www.fondazione crc.it</a>           |

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| Cuneo  |         |                      |                         |                 |             |                         |                     |  |         |                           |          |  |
| Fondazione Cassa di Risparmio di Fossano                           | Private | Foundation           | orientation             | mentoring       | mobility    |                         |                     |  | Fossano | Via Roma, 122             | Web site | <a href="http://www.crfossano.it/">http://www.crfossano.it /</a>                   |
| Manpower S.r.l.  | Private | Job Placement Office | employment              | profiling       | orientation | training                | job interview       |  | Milano  | Via Rossini 6/8           | Web site | <a href="https://www.manpower.it">https://www.manpower .it</a>                     |
| Randstad   | Private | Job Placement Office | employment              | profiling       | orientation | training                | job interview       |  | Milano  | Via R. Lepetit n. 8/10    | Web site | <a href="https://www.randstad.it/">https://www.randstad.it /</a>                   |
| AGeSC (Associazione Genitori Scuole Cattoliche)                    | Private | Foundation           | educational consultants |                 |             |                         |                     |  | Roma    | Via Aurelia, 796          | Web site | <a href="http://www.agesc.it/">http://www.agesc.it/</a>                            |
| Confartigianato Cuneo  | Private | Employer Association | orientation             | apprentice ship | employment  | mentoring               |                     |  | Cuneo   | Via Primo Maggio, 8       | Web site | <a href="http://cuneo.confartigianato.it/">http://cuneo.confartigiano nato.it/</a> |
| Confindustria Cuneo – Unione Industriale della Provincia – Cuneo   | Private | Employer Association | orientation             | apprentice ship | employment  | mentoring               |                     |  | Cuneo   | Corso Dante Alighieri, 51 | Web site | <a href="http://www.uicuneo.it">http://www.uicuneo.it</a>                          |
| Agenzia dei Servizi Formativi della Provincia di Cuneo – Consorzio | Private | VET                  | employment              | orientation     | training    | educational consultants | work-based learning |  | Cuneo   | Piazza Torino, 3          | Web site | <a href="http://www.agenform.it/">http://www.agenform.it/</a>                      |
| Apro Formazione scarl  | Private | VET                  | employment              | orientation     | training    | educational consultants | work-based learning |  | Alba    | Str. Castelgherlone, 2/a  | Web site | <a href="http://www.apro-fp.it/">http://www.apro-fp.it/</a>                        |
| Associazione Scuole Tecniche                                       | Private | VET                  | employment              | orientation     | training    | educational consultants | work-based learning |  | Torino  | Vicolo Benevello,         | Web site | <a href="http://scuolesancarlo.org/">http://scuolesancarlo.org/</a>                |

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| San Carlo   |         |                            |            |             |                           |                            |                        |  |                  | 3                                  |                     |  |
| Azienda<br>Formazione<br>Professionale<br>scarl                               | Private | VET                        | employment | orientation | training                  | educational<br>consultants | work-based<br>learning |  | Dronero          | Via Meucci,<br>2                   | Web site            | <a href="http://www.afpdronero.it/">http://www.afpdronero.it/</a>  |
| Centro<br>Formazione<br>Professionale<br>Cebano<br>Monregalese<br>S.C. a R.L. | Private | VET                        | employment | orientation | training                  | educational<br>consultants | work-based<br>learning |  | Ceva             | Via Regina<br>Margherita<br>2      | Web site            | <a href="http://www.cfpcemon.it">http://www.cfpcemon.it</a>  |
| En.A.I.P.<br>Piemonte   | Private | VET                        | employment | orientation | training                  | educational<br>consultants | work-based<br>learning |  | Torino           | Via Del<br>Ridotto, 5              | Web site            | <a href="https://www.enaip.piemonte.it">https://www.enaip.piemonte.it</a>                                    |
| Ente Scuola per<br>l'Addestramento<br>Professionale<br>Edile                  | Private | VET                        | employment | orientation | training                  | educational<br>consultants | work-based<br>learning |  | Cuneo            | Corso<br>Francia, 14               | Web site            | <a href="http://www.scuolaedilecuneo.it">http://www.scuolaedilecuneo.it</a>                                  |
| Fondazione<br>Casa di Carità<br>Arti e Mestieri<br>Onlus                      | Private | VET                        | employment | orientation | training                  | educational<br>consultants | work-based<br>learning |  | Torino           | Corso Brin,<br>26                  | Web site            | <a href="http://www.casadicarita.org">http://www.casadicarita.org</a>  |
| Formont S.C. a<br>R.L.  | Private | VET                        | employment | orientation | training                  | educational<br>consultants | work-based<br>learning |  | Venaria<br>reale | Corso<br>Cuneo, 15                 | Web site            | <a href="http://www.formont.it/">http://www.formont.it/</a>  |
| O.R.So società<br>cooperativa<br>sociale                                      | Private | VET                        | employment | orientation | balance of<br>competences | educational<br>consultants | job interview          |  | Torino           | Via Bobbio,<br>21/A                | Web site            | <a href="http://www.cooperativaorso.it/">http://www.cooperativaorso.it/</a>                                  |
| CPI Roma<br>Cinecittà   | Public  | Job<br>Placement<br>Office | profiling  | orientation | balance of<br>competences | job<br>interview           |                        |  | Roma             | VIALE<br>ROLANDO<br>VIGNALI,<br>14 | Telephone<br>Number | 06 67668278  |
|   |         |                            |            |             |                           |                            |                        |  |                  |                                    | Email               | <a href="mailto:cpi.cinecitta@cittametropolitanaroma.gov.it">cpi.cinecitta@cittametropolitanaroma.gov.it</a> |
| CPI Roma Ostia  | Public  | Job<br>Placement           | profiling  | orientation | balance of<br>competences | job<br>interview           |                        |  | Roma             | VIA<br>DOMENIC                     | Telephone<br>Number | 06 67663510  |

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|                        |        | Office                     |           |             |                           |                  |  |  |           | O<br>BAFFIGO<br>145                | Email               | cpi.ostia@cittametropolitanaroma.gov.it      |
| CPI Roma<br>Primavalle | Public | Job<br>Placement<br>Office | profiling | orientation | balance of<br>competences | job<br>interview |  |  | Roma      | VIA DECIO<br>AZZOLINO<br>7         | Telephone<br>Number | 06 61662682                                  |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Email               | cpi.primavalle@cittametropolitanaroma.gov.it |
| CPI Roma<br>Tiburtino  | Public | Job<br>Placement<br>Office | profiling | orientation | balance of<br>competences | job<br>interview |  |  | Roma      | VIA<br>SCORTICA<br>BOVE 77         | Telephone<br>Number | 06 45614901-07-08                            |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Email               | cpi.tiburtino@cittametropolitanaroma.gov.it  |
| CPI Tivoli             | Public | Job<br>Placement<br>Office | profiling | orientation | balance of<br>competences | job<br>interview |  |  | Tivoli    | VIA<br>EMPOLITA<br>NA,<br>234/236  | Telephone<br>Number | 0774 334984 – 0774<br>334232                 |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Email               | cpi.tivoli@cittametropolitanaroma.gov.it     |
| CPI Cerveteri          | Public | Job<br>Placement<br>Office | profiling | orientation | balance of<br>competences | job<br>interview |  |  | Cerveteri | P.LE<br>ROSELLE,<br>9/10           | Telephone<br>Number | 06 99552849                                  |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Email               | cpi.cerveteri@cittametropolitanaroma.gov.it  |
| CPI Colferro           | Public | Job<br>Placement<br>Office | profiling | orientation | balance of<br>competences | job<br>interview |  |  | Colferro  | VIA<br>CARPINET<br>ANA SUD,<br>144 | Telephone<br>Number | 06 97235000                                  |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Email               | cpi.colferro@cittametropolitanaroma.gov.it   |
| CPI Belluno            | Public | Job<br>Placement<br>Office | profiling | orientation | balance of<br>competences | job<br>interview |  |  | Belluno   | Via Feltre,<br>109                 | Telephone<br>Number | 437930889                                    |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Email               | cpi.belluno@provincia.belluno.it             |
| CPI Padova             | Public | Job<br>Placement<br>Office | profiling | orientation | balance of<br>competences | job<br>interview |  |  | Padova    | Sottopassa<br>ggio<br>Saggin, 5    | Telephone<br>Number | 498201503                                    |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Email               | cpi.padova@provincia.padova.it               |
|                        |        |                            |           |             |                           |                  |  |  |           |                                    | Web site            | http://www.provincialav                      |

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|                |        |                      |                         |                        |                        |               |  |  |         |   |                  | oro.padova.it/                             |
| CPI Rovigo     | Public | Job Placement Office | profiling               | orientation            | balance of competences | job interview |  |  | Rovigo  | Via della Pace, 5                       | Telephone Number | 425386630                                  |
|                |        |                      |                         |                        |                        |               |  |  |         |   | Email            | centroimpiego.rovigo@provincia.rovigo.it   |
| CPI Treviso    | Public | Job Placement Office | profiling               | orientation            | balance of competences | job interview |  |  | Treviso | Via Cal di Breda, 116                   | Telephone Number | 0422 656402 - 656437                       |
|                |        |                      |                         |                        |                        |               |  |  |         |   | Email            | cpi.treviso@provincia.treviso.it           |
|                |        |                      |                         |                        |                        |               |  |  |         |   | Web site         | http://www.trevisolavora.org/              |
| CPI Venezia    | Public | Job Placement Office | profiling               | orientation            | balance of competences | job interview |  |  | Venezia | Santa Croce, 497/P                      | Telephone Number | 415232981                                  |
|                |        |                      |                         |                        |                        |               |  |  |         |   | Email            | cpi.venezia@provincia.venezia.it           |
|                |        |                      |                         |                        |                        |               |  |  |         |   | Web site         | http://portalelavoro.provincia.venezia.it/ |
| CPI Vicenza    | Public | Job Placement Office | profiling               | orientation            | balance of competences | job interview |  |  | Vicenza | Via Torino, 11                          | Telephone Number | 444226811                                  |
|                |        |                      |                         |                        |                        |               |  |  |         |   | Email            | impiego.vicenza@provincia.vicenza.it       |
| CPI Verona     | Public | Job Placement Office | profiling               | orientation            | balance of competences | job interview |  |  | Vicenza | Via delle Franceschine, 10              | Telephone Number | 458340665                                  |
|                |        |                      |                         |                        |                        |               |  |  |         |   | Email            | centroimpiegovr@provincia.vr.it            |
| ser stranaidea | Public | VET                  | educational consultants | balance of competences |                        |               |  |  | Torino  | Via Paolo Veronese 202 - 10148 - Torino | Telephone Number | 011/3841531                                |
| ser lavaldooco | Public | VET                  | educational consultants | balance of competences |                        |               |  |  | Torino  | Via Le Chiuse 59 -                      | Telephone Number | 011/4372767                                |

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|  |         |                            |                            | ces                           |             |  |  |  |         | 10144<br>Torino                           |                     |   |
| servizi sociali<br>circonscrizione 4-<br>BOTTEGA<br>DELLE RANE           | Public  | VET                        | educational<br>consultants | balance of<br>competen<br>ces |             |  |  |  | Torino  | corso<br>Svizzera<br>61                   | Telephone<br>Number | 011/7716420   |
| servizi sociali<br>circonscrizione 7                                     | Public  | VET                        | educational<br>consultants | balance of<br>competen<br>ces |             |  |  |  | Torino  | Lungo Dora<br>Savona 30                   | Telephone<br>Number | 011/01134511-12   |
| servizi sociali<br>circonscrizione 3                                     | Public  | VET                        | educational<br>consultants | balance of<br>competen<br>ces |             |  |  |  | Torino  | via Spalato<br>15                         | Telephone<br>Number | 011/0114428770  |
| servizi sociali<br>circonscrizione 5                                     | Public  | VET                        | educational<br>consultants | balance of<br>competen<br>ces |             |  |  |  | Torino  | Via<br>Valdellatorr<br>e, 138/A           | Telephone<br>Number | 011/01121411  |
| Centro per<br>l'Impiego di<br>Torino                                     | Public  | Job<br>Placement<br>Office | employment                 | profiling                     |             |  |  |  | Torino  | Via<br>Bologna,<br>153 -<br>10154         | Email               | imptori@cittametropolit<br>ana.torino.it                    |
| Centro per<br>l'Impiego di<br>Venaria (TO)                               | Public  | Job<br>Placement<br>Office | employment                 | profiling                     |             |  |  |  | Venaria | Via<br>Leonardo<br>da Vinci 50<br>- 10078 | Email               | elena.proietti@cittamet<br>ropolitana.torino.it             |
| Ufficio<br>Collocamento<br>Mirato - Centro<br>per l'Impiego di<br>Torino | Public  | Job<br>Placement<br>Office | employment                 | profiling                     | orientation |  |  |  | Torino  | Via<br>Bologna,<br>153 -<br>10154         | Email               | disabili.to.viabologna<br>@cittametropolitana.to<br>rino.it |
| Centro Giovanile<br>Michele Rua  | Private | Youth Centre               | educational<br>consultants | training                      |             |  |  |  | Torino  | Via<br>Paisiello,<br>37 - 10154           | Email               | alessandro.caccavo@<br>michelerua.it                        |
| Centro Giovanile   | Private | Youth Centre               | educational                | training                      |             |  |  |  | Torino  | Via                                       | Telephone           | 011/4340016   |

|  |         |                                 |                            |                 |           |  |  |  |        |  |                     |   |
|--|---------|---------------------------------|----------------------------|-----------------|-----------|--|--|--|--------|--|---------------------|---|
| S. Paolo   |         |                                 | consultants                |                 |           |  |  |  |        | Emanuele<br>Luserna di<br>Rorà 16 -<br>10139 | Number              |   |
| Centro Giovanile<br>Crocetta                               | Private | Youth Centre                    | educational<br>consultants |                 |           |  |  |  |        |  |                     |   |
| AGS Per il<br>territorio                                   | Private | Networks<br>Working<br>Partners | mobility                   |                 |           |  |  |  | Torino | Via Maria<br>Ausiliatrice,<br>32 - 10152     | Telephone<br>Number | 011/5224231                               |
| COSP   | Public  | Job<br>Placement<br>Office      | orientation                | training        |           |  |  |  | Torino | Via<br>Bardassan<br>o, 5/a -<br>10132        | Email               | Grazia.Gay@comune.t<br>orino.it           |
| Coop Un sogno<br>per tutti                                 | Private | Networks<br>Working<br>Partners | mentoring                  | training        |           |  |  |  | Torino | Via Val<br>della Torre,<br>79 - 10149        | Email               | antonio.macri@unsog<br>nopertutti.it      |
| Ufficio Pio della<br>Compagnia di<br>San Paolo             | Private | Networks<br>Working<br>Partners | educational<br>consultants | mentoring       |           |  |  |  | Torino | Piazza<br>Bernini, 5 -<br>10138              | Email               | Luciano.Sciascia@uffi<br>ciopio.it        |
| Mip - Mettersi in<br>proprio                               | Public  | Employer<br>Association         | entrepreneu<br>rship       | employeme<br>nt | mentoring |  |  |  | Torino | -  | Email               | mip@cittametropolitan<br>a.torino.it      |
| Fondazione per<br>la scuola -<br>Compagnia di<br>san Paolo | Private | Networks<br>Working<br>Partners | educational<br>consultants | training        |           |  |  |  | Torino | Piazza<br>Bernini, 5 -<br>10138              | Email               | giovanni.tamietti@fond<br>azionescuola.it |
| CPIA 1 - Torino  | Public  | Networks<br>Working<br>Partners | training                   |                 |           |  |  |  | Torino | Via<br>Bardonecc<br>hia 34,<br>10139         | Email               | ctp.drovetti@virgilio.it                  |
| CPIA 2 - Torino  | Public  | Networks<br>Working<br>Partners | training                   |                 |           |  |  |  | Torino | Via<br>Bologna<br>153, 10154                 | Email               | cpia2torino.vicario@lib<br>ero.it         |



|   |         |                                 |                            |  |  |  |  |  |                   |  |       |                                     |
|---|---------|---------------------------------|----------------------------|--|--|--|--|--|-------------------|--|-------|-------------------------------------|
| Coop sociale ET   | Private | Networks<br>Working<br>Partners | educational<br>consultants |  |  |  |  |  | Torino            | Via Piazza<br>27, 10129                  | Email | info@cooperativasoci<br>aleet.it    |
| Associazione<br>Asai  | Private | Networks<br>Working<br>Partners | educational<br>consultants |  |  |  |  |  | Torino            | Via<br>sant'Ansel<br>mo 27/e             | Email | info@asai.it                        |
| Divisione Servizi-<br>Assistenziali in<br>Difficoltà<br>Stranieri e<br>Nomadi | Public  | Networks<br>Working<br>Partners | educational<br>consultants |  |  |  |  |  | Torino            | Via<br>Bologna<br>51, 10152              | Email | stranieri@comune.tori<br>no.it      |
| Pastorale<br>Migranti<br>Diocesana  | Private | Networks<br>Working<br>Partners | educational<br>consultants |  |  |  |  |  | Torino            | Via<br>Cottolengo<br>22, 10152<br>Torino | Email | migranti@diocesi.torin<br>o.it      |
| scuola media<br>san Mauro   | Public  | Networks<br>Working<br>Partners | training                   |  |  |  |  |  | San mauro<br>(to) | Via<br>Speranza,<br>40,                  | Email | toic8aw001@istruzion<br>e.it        |
| IISS<br>CALAMANDREI   | Public  | Networks<br>Working<br>Partners | training                   |  |  |  |  |  | Torino            | Corso B.<br>Croce 17                     | Email | direzione@scuolacala<br>mandrei.org |
| I.C. DRUENTO  | Public  | Networks<br>Working<br>Partners | training                   |  |  |  |  |  | Druento (to)      | Via<br>Manzoni,<br>11                    | Email | toic89000v@istruzione<br>.it        |
| S.S.P.G. VIAN   | Public  | Networks<br>Working<br>Partners | training                   |  |  |  |  |  | Torino            | Via<br>Stampini 25                       | Email | tomm073006@istruzio<br>ne.it        |
| IC PACINOTTI  | Public  | Networks<br>Working<br>Partners | training                   |  |  |  |  |  | Torino            | Via Le<br>Chiuse, 80                     | Email | toic81700r@istruzione.<br>it        |
| SMS DANTE<br>ALIGHIERI  | Public  | Networks<br>Working             | training                   |  |  |  |  |  | Torino            | Via Fratelli<br>Passoni, 13              | Email | sms.dante@virgilio.it               |

|                                   |        | Partners                        |          |  |  |  |  |  |                 |                                       |       |  |
|-----------------------------------|--------|---------------------------------|----------|--|--|--|--|--|-----------------|---------------------------------------|-------|--|
| IC III<br>CARMAGNOLA              | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Carmagnola (to) | Corso<br>Sacchirone<br>26,            | Email | toic8am009@istruzione<br>.it           |
| IC VIVALDI<br>MURIALDO            | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | Via<br>Casteldelfino 24               | Email | toic879004@istruzione<br>.it           |
| I.C. "U. SABA"                    | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | Via<br>Lorenzini 4                    | Email | toic878008@istruzione<br>.it           |
| S.S.I.A.<br>ANTONELLI             | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | Via<br>Asigliano<br>Vercellese,<br>10 | Email | segreteria@medianton<br>elli.it        |
| IC REGIO<br>PARCO                 | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | via Messina<br>14                     | Email | segreteria@ic-<br>regioparco-torino.it |
| SSPG "CADUTI<br>DI CEFALONIA"     | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | Via<br>Baltimora,<br>110              | Email | tomm00900v@istruzione<br>ne.it         |
| SMS "A.<br>PALAZZESCHI"           | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | Via Lancia,<br>140                    | Email | palazzes@libero.it                     |
| SMS "A.<br>PEYRON - E.<br>FERMI"  | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | Via<br>Valenza, 71                    | Email | tomm26000t@istruzione<br>ne.it         |
| IC "TORINO<br>CORSO<br>RACCONIGI" | Public | Networks<br>Working<br>Partners | training |  |  |  |  |  | Torino          | Via<br>Bardonecchia 34,<br>10139      | Email | toic88400g@istruzione<br>.it           |
| I.C. ALBERTI                      | Public | Networks<br>Working             | training |  |  |  |  |  | Torino          | Via<br>Tolmino,                       | Email | segreteria@icalberti.it                |

|                             |        |                           |          |  |  |  |  |  |               |                     |                  |  |
|-----------------------------|--------|---------------------------|----------|--|--|--|--|--|---------------|---------------------|------------------|--|
|                             |        | Partners                  |          |  |  |  |  |  |               | 40,                 |                  |  |
| IC DANTE ALIGHIERI VOLPIANO | Public | Networks Working Partners | training |  |  |  |  |  | Volpiano (to) | Via Sottoripa, 3    | Email            | toic8bh007@istruzione.it               |
| SMS "U. FOSCOLO"            | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | Via Piazzzi, 57     | Email            | segreteria scolastica@scuolafoscolo.it |
| IC "A. MANZONI"             | Public | Networks Working Partners | training |  |  |  |  |  | Torino        |                     | Email            | toic81900C@istruzione.e.it             |
| SMS "NIEVO - MATTEOTTI"     | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | via Mentana, 14     | Email            | segreteria@scuolanievomatteotti.to.it  |
| S.S. A. ANTONELLI           | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | Via Lanfranco, 2    | Email            | segreteria@mediantonelli.it            |
| IC "VIA RICASOLI"           | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | via Ricasoli, 30    | Email            | ic.viaricasoli@tiscali.it              |
| IC "A. PACINOTTI"           | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | Via Bardassano, 5   | Telephone Number | 011.8195644                            |
| IC "M.L. KING"              | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | Via Germonio 12     | Email            | toic816001@istruzione.it               |
| IC "Leonardo da Vinci"      | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | Via degli Abeti, 13 | Email            | toic808002@istruzione.it               |
| IC "DAVIDE MARIA TUROLODO"  | Public | Networks Working Partners | training |  |  |  |  |  | Torino        | Via Magnolie 9      | Email            | toic810002@istruzione.e.it             |
| IC MARCONI                  | Public | Networks                  | training |  |  |  |  |  | Torino        | Via                 | Email            | segreteria@icmarconi                   |

|                                     |        |                           |                         |  |  |  |  |  |        |                            |                  |                           |
|-------------------------------------|--------|---------------------------|-------------------------|--|--|--|--|--|--------|----------------------------|------------------|---------------------------|
|                                     |        | Working Partners          |                         |  |  |  |  |  |        | Asigliano Vercellese, 10   |                  | antonelli.it              |
| SMS Frassati                        | Public | Networks Working Partners | training                |  |  |  |  |  | Torino | via Tiraboschi, 33         | Email            | TOMM256006@istruzi one.it |
| SMS VIOTTI                          | Public | Networks Working Partners | training                |  |  |  |  |  | Torino | c.SO Vercelli M, 141/6     | Email            | TOMM078009@istruzi one.it |
| Politiche Sociali e servizio minori | Public | Networks Working Partners | educational consultants |  |  |  |  |  | Torino | C.so Regina Margherita 137 | Telephone Number | 011/4425586               |

## SLOVAKIA

| NAME OF THE BODY                                       | TPOLOGY | SETTING                   | SERVICE OFFERED #1 | SERVICE OFFERED #2 | SERVICE OFFERED #3     | SERVICE OFFERED #4  | SERVICE OFFERED #5 | OTHER SERVICES | CITY                | ADDRESS                                | TYPE OF CONTACT | CONTACT   |
|--|---------|---------------------------|--------------------|--------------------|------------------------|---------------------|--------------------|----------------|---------------------|--|-----------------|---|
| Office of Labour, Social Affairs and Family            | Public  | Job Placement Office      | orientation        | training           | balance of competences | work-based learning | entrepreneurship   |                | 46 regional offices | in every county in Slovakia            | Web site        | <a href="http://www.upsvar.sk">www.upsvar.sk</a>  |
| CVANU counselling services                             | Public  | Networks Working Partners | orientation        | training           |                        |                     |                    |                | 9 regional offices  |  | Web site        | <a href="http://cvanu.sk/contacts/">http://cvanu.sk/contacts/</a>                                     |
| TeCeMko  | Private | Youth Centre              | orientation        | employment         |                        |                     |                    |                | Trenčín             | 911 05<br>Trenčín<br>Vlárska<br>383/2F | Web site        | <a href="http://www.tecemko.sk/">http://www.tecemko.sk/</a>   |
| Association for Career Guidance and Career Development | Private | Foundation                | orientation        |                    |                        |                     |                    |                | whole country       |  | Web site        | <a href="http://www.rozvojkariery.sk">www.rozvojkariery.sk</a>  |
| NEKY   | Private | Labour Consultant         | orientation        |                    |                        |                     |                    |                | Košice              | Baltická 1                             | Web site        | <a href="http://karieroveporadenstvoneky.sk/kontakt/">http://karieroveporadenstvoneky.sk/kontakt/</a> |
| Kariérny kompas  | Private | Labour Consultant         | orientation        |                    |                        |                     |                    |                | Slovenská<br>Lupča  | Námestie<br>SNP 475/96<br>976 13       | Web site        | <a href="http://www.kariernykompas.sk/">http://www.kariernykompas.sk/</a>                             |
| KABA   | Private | Foundation                | mobility           | orientation        | balance of competences |                     |                    |                | Martin              | Komenského<br>19                       | Web site        | <a href="http://www.kabaslovensko.sk/">http://www.kabaslovensko.sk/</a>                               |
| TopKariéra   | Private | Labour Consultant         | orientation        |                    |                        |                     |                    |                | Trenčín             | Halalovka 21                           | Web site        | <a href="http://www.topkariera.sk">www.topkariera.sk</a>  |
| Navigácia v povolání                                   | Private | Labour Consultant         | orientation        |                    |                        |                     |                    |                | Bratislava          | Odborárske<br>námestie 3               | Web site        | <a href="http://www.navigaciavpovolani.sk/kontakt">http://www.navigaciavpovolani.sk/kontakt</a>       |

|  |         |                      |                         |                         |           |  |  |                     |                                |                     |          |   |
|--|---------|----------------------|-------------------------|-------------------------|-----------|--|--|---------------------|--------------------------------|---------------------|----------|---|
| Career Springs                           | Private | Labour Consultant    | orientation             |                         |           |  |  |                     | Bratislava                     | Bajkalská 9         | Web site | <a href="http://www.careerspring.sk/kontakt/">http://www.careerspring.sk/kontakt/</a> |
| AIESEC                                   | Private | Foundation           | mentoring               | educational consultants |           |  |  | 7 towns in Slovakia | Bratislava                     | Dolnozemska cesta 1 | Web site | <a href="https://aiesec.sk/lokalne-pobocky/">https://aiesec.sk/lokalne-pobocky/</a>   |
| IUVENTA                                  | Public  | Foundation           | civil service           | mobility                | mentoring |  |  |                     | Bratislava                     | Karloveska 64       | Web site | <a href="http://www.iuventa.sk">http://www.iuventa.sk</a>                             |
| SIOV                                     | Public  | Foundation           | training                | work-based learning     |           |  |  |                     | Bratislava                     | Bellova 54/a        | Web site | <a href="http://www.siov.sk">www.siov.sk</a>  |
| Informačné centrum mladých               | Private | Foundation           | orientation             | entrepreneurship        |           |  |  | Online counselling  | Prievidza                      | Tenisova 25         | Web site | <a href="http://www.icm.sk">www.icm.sk</a>  |
| Študentský servis                        | Private | Job Placement Office | employment              |                         |           |  |  |                     | 11 local offices in Slovakia   |                     | Web site | <a href="http://www.studentservis.sk/">http://www.studentservis.sk/</a>               |
| Kariéra bez hraníc                       | Private | Job Placement Office | mobility                |                         |           |  |  | Online counselling  | Bratislava                     | Osadna 2            | Web site | <a href="http://www.karierabezhranic.sk/">http://www.karierabezhranic.sk/</a>         |
| Slovenská akademická informačná agentúra | Public  | Foundation           | educational consultants | mobility                |           |  |  |                     | 5 local offices in Slovakia    |                     | Web site | <a href="https://www.saia.sk/">https://www.saia.sk/</a>                               |
| EURES                                    | Public  | Job Placement Office | employment              | mobility                |           |  |  |                     | many local offices in Slovakia |                     | Web site | <a href="http://www.eures.sk/">http://www.eures.sk/</a>                               |

## SPAIN

| NAME OF THE BODY  | TYPOLOGY | SETTING                   | SERVICE OFFERED #1 | SERVICE OFFERED #2 | SERVICE OFFERED #3 | SERVICE OFFERED #4      | SERVICE OFFERED #5 | OTHER SERVICES   | CITY   | ADDRESS  | TYPE OF CONTACT | CONTACT                        |
|---|----------|---------------------------|--------------------|--------------------|--------------------|-------------------------|--------------------|--|--------|--|-----------------|--------------------------------|
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI COLLADO-VILLALBA  | Public   | Trade Union               |                    | orientation        | training           | educational consultants |                    | atencion, informacion, orientacion y talleres de formacion y busqueda empleo | Madrid | C/ Piedrahita,42-Collado Villalba-Madrid       | Number          | 34911896569                    |
|   |          |                           |                    |                    |                    |                         |                    |  |        |  | Email           | cepivillalba@yahoo.es          |
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI TETUAN            | Public   | Networks Working Partners | employment         | orientation        | training           | educational consultants |                    | atencion, informacion, orientacion y talleres de formacion y busqueda empleo | Madrid | C/ Nuestra Señora del Carmen,17-Madrid         | Number          | 34913981833                    |
|   |          |                           |                    |                    |                    |                         |                    |  |        |  | Email           | rjimenez@cesal.org             |
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI CHAMARTIN         | Public   | Networks Working Partners | employment         | orientation        | training           | educational consultants |                    | atencion, informacion, orientacion y talleres de formacion y busqueda empleo | Madrid | C/Canillas,11-Madrid                           | Number          | 34915637775                    |
|   |          |                           |                    |                    |                    |                         |                    |  |        |  | Email           | mediadorasocial@guarani.org.es |
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI ALCALA DE HENARES | Public   | Networks Working Partners | employment         | orientation        | training           | educational consultants |                    | atencion, informacion, orientacion y talleres de formacion y busqueda empleo | Madrid | C/ Luis de Alcala, 8- Alcala de Henares-Madrid | Number          | 34918836669                    |
|   |          |                           |                    |                    |                    |                         |                    |  |        |  | Email           | rlorenzo@fundacionfie.org      |
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI LEGANES           | Public   | Networks Working Partners | employment         | orientation        | training           | educational consultants |                    | atencion, informacion, orientacion y talleres de formacion y busqueda empleo | Madrid | C/ Estebon,1-Leganes-Madrid                    | Number          | 34911168151                    |
|   |          |                           |                    |                    |                    |                         |                    |  |        |  | Email           | inmigracion@fundacionfie.org   |
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI                   | Public   | Networks Working Partners | employment         | orientation        | training           | educational consultants |                    | atencion, informacion, orientacion y talleres de formacion y busqueda        | Madrid | C/ Viento,2-San Sebastian de los Reyes- Madrid | Number          | 34916592414                    |
|   |          |                           |                    |                    |                    |                         |                    |  |        |  | Email           | ctorre@hma                     |

|   |        |                           |               |             |          |                         |  |  |        |                                  |        |                                |
|---|--------|---------------------------|---------------|-------------|----------|-------------------------|--|--|--------|----------------------------------|--------|--------------------------------|
| ALCOBENDAS/ SAN SEBASTIAN DE LOS REYES  |        |                           |               |             |          |                         |  | empleo   |        |                                  |        | sd.org                         |
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI CENTRO/ARGANZUELA | Public | Networks Working Partners | employment    | orientation | training | educational consultants |  | atencion, informacion, orientacion y talleres de formacion y busqueda empleo | Madrid | C/ Arquitectura, 15- Madrid      | Number | 34918286978                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | coordinacion cepi@larueca.info |
| Centros de Participación e Integración de la Comunidad de Madrid o CEPI CUSERA/VILLAVERDE | Public | Networks Working Partners | employment    | orientation | training | educational consultants |  | atencion, informacion, orientacion y talleres de formacion y busqueda empleo | Madrid | C/Rafaela Ybarra, 33- Madrid     | Number | 31810512512                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | hariza@hmasd.org               |
| Centro de servicios sociales Maravillas - Distrito Centro                                 | Public | Networks Working Partners | civil service |             |          |                         |  |  | Madrid | C/ San Joaquín, 10 - Madrid      | Number | 915 888 818                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | cssmaravillas@madrid.es        |
| Centro de Servicios sociales Puerta de Toledo - Distrito Centro                           | Public | Networks Working Partners | civil service |             |          |                         |  |  | Madrid | C/ Paloma, 39 - Madrid           | Number | 915 885 067                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | cssptoledo@madrid.es           |
| Centro de servicios sociales Zaida - Distrito Carabanchel                                 | Public | Networks Working Partners | civil service |             |          |                         |  |  | Madrid | C/ Zaida, 36 - Madrid            | Number | 915 256 100                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | csszaida@madrid.es             |
| Centro de servicios sociales Plaza Elíptica - Distrito Carabanchel                        | Public | Networks Working Partners | civil service |             |          |                         |  |  | Madrid | c/ Antonio de Leyva, 86 - Madrid | Number | 915 655 660                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | cssplazaeliptica@madrid.es     |
| Centro de servicios sociales María Zayas - Distrito Tetuán                                | Public | Networks Working Partners | civil service |             |          |                         |  |  | Madrid | Travesía María Zayas 1 - Madrid  | Number | 914 492 140                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | cssmariazayas@madrid.es        |
| Centro de servicios sociales Vicente Ferrer - Distrito                                    | Public | Networks Working Partners | civil service |             |          |                         |  |  | Madrid | C/ Matilde Landa, 30 -           | Number | 913 148 992                    |
|   |        |                           |               |             |          |                         |  |  |        |                                  | Email  | cssvicentefer                  |



|  |         |                           |               |  |  |  |  |  |  |             |  |               |                                 |
|--|---------|---------------------------|---------------|--|--|--|--|--|--|-------------|--|---------------|---------------------------------|
| Tetuán   |         | Partners                  |               |  |  |  |  |  |  | Madrid      |  | rer@madrid.es |                                 |
| Centro de servicios sociales Gallur - Distrito Latina                            | Public  | Networks Working Partners | civil service |  |  |  |  |  |  | Madrid      | C/ Gallur, 24 - Madrid                             | Number        | 914 220 340                     |
|  |         |                           |               |  |  |  |  |  |  |             |  | Email         | cssgallur@madrid.es             |
| Centro de servicios sociales Yébenes - Distrito Latina                           | Public  | Networks Working Partners | civil service |  |  |  |  |  |  | Madrid      | C/ Los Yébenes, 241 - Madrid                       | Number        | 917 196 500                     |
|  |         |                           |               |  |  |  |  |  |  |             |  | Email         | cssyebenes@madrid.es            |
| Centro de servicios sociales Dulce Chacón - Municipio de Parla                   | Public  | Networks Working Partners | civil service |  |  |  |  |  |  | Parla       | C/ Rosa Manzano, 3 - Parla (Madrid)                | Number        | 91 698 02 61                    |
|  |         |                           |               |  |  |  |  |  |  |             |  | Email         | ssociales@ayuntamiento.parla.es |
| Centro de servicios sociales Móstoles - Municipio de Fuenlabrada                 | Public  | Networks Working Partners | civil service |  |  |  |  |  |  | Fuenlabrada | C/ Móstoles, 68 - Fuenlabrada (Madrid)             | Number        | 91 492 28 00                    |
| Centro de servicios sociales Avenida de la Hispanidad - Municipio de Fuenlabrada | Public  | Networks Working Partners | civil service |  |  |  |  |  |  | Fuenlabrada | Avenida de la Hispanidad, 1 - Fuenlabrada (Madrid) | Number        | 91 492 28 00                    |
| Centro de Servicios sociales Galenos - Municipio de Fuenlabrada                  | Public  | Networks Working Partners | civil service |  |  |  |  |  |  | Fuenlabrada | C/ Galenos, 1 - Fuenlabrada (Madrid)               | Number        | 91 492 28 00                    |
| Centro de Formación Profesional y CEIP Salesianos Atocha                         | Private | VET                       | training      |  |  |  |  |  |  | Madrid      | Ronda de Atocha, 27 - Madrid                       | Number        | 915 06 21 00                    |
| Centro de Formación Profesional y CEIP Salesianos San Miguel Arcángel            | Private | VET                       | training      |  |  |  |  |  |  | Madrid      | C/ Repullés y Vargas, 11 - Madrid                  | Number        | 914 64 00 50                    |
| Centro de Formación Profesional y CEIP Salesianos San Juan                       | Private | VET                       | training      |  |  |  |  |  |  | Madrid      | C/ Francos Rodríguez, 5 - Madrid                   | Number        | 914 50 00 00                    |

|   |         |                      |             |                     |  |  |  |  |                   |   |        |                            |
|---|---------|----------------------|-------------|---------------------|--|--|--|--|-------------------|---|--------|----------------------------|
| Bautista  |         |                      |             |                     |  |  |  |  |                   |   |        |                            |
| Centro de Formación Profesional y CEIP Salesianos Santo Domingo Savio | Private | VET                  | training    |                     |  |  |  |  | Madrid            | C/ Santo Domingo Savio, 2 - Madrid            | Number | 913 68 31 00               |
| Centro de Educación Superior Salesianos Don Bosco                     | Private | VET                  | training    |                     |  |  |  |  | Madrid            | C/ María Auxiliadora, 9 - Madrid              | Number | 914 50 04 72               |
| Centro de Formación y Atención Socioeducativa Las Naves               | Private | Youth Centre         | orientation | training            |  |  |  |  | Alcalá de Henares | C/ Río Tajuña, 2 - Alcalá de Henares (Madrid) | Number | 918 81 69 39               |
| Centro de Formación y Atención Socioeducativa Valora                  | Private | Youth Centre         | orientation | training            |  |  |  |  | Parla             | C/ Reina Victoria, 27 - Parla (Madrid)        | Number | 916 05 22 41               |
| Centro de Formación y Atención Socioeducativa Lumbre                  | Private | Youth Centre         | orientation |                     |  |  |  |  | Madrid            | C/ Espoz y Mina, 16 - Madrid                  | Number | 917 01 01 17               |
| Centro de Formación y Atención Socioeducativa Pan Bendito             | Private | Youth Centre         | orientation | training            |  |  |  |  | Madrid            | C/ Carcastillo, 29 - Madrid                   | Number | 915 25 56 02               |
| Centro de Formación y Atención Socioeducativa Naranjoven              | Private | Youth Centre         | orientation | training            |  |  |  |  | Fuenlabrada       | C/ Galicia, 27 - Madrid                       | Number | 916 08 54 40               |
| Federación de Plataformas Sociales Pinardi                            | Private | Job Placement Office | orientation | work-based learning |  |  |  |  | Madrid            | C/ Marqués de la Valdavia, 3 - Madrid         | Number | 914 68 12 52               |
|   |         |                      |             |                     |  |  |  |  |                   |   | Email  | pinardi@pinardi.com        |
| Oficina de Empleo Águeda Díez - Distrito Carabanchel                  | Public  | Job Placement Office | employment  |                     |  |  |  |  | Madrid            | Plaza Águeda Díez, 4 - Madrid                 | Number | 914 71 98 98               |
|   |         |                      |             |                     |  |  |  |  |                   |   | Email  | o.e.carabanchel@madrid.org |
| Oficina de Empleo San   | Public  | Job                  | employment  |                     |  |  |  |  | Madrid            | C/Tejares 2-4 -                               | Number | 91 472 25 11               |

|                               |  |                  |   |  |  |  |  |  |  |        |       |                          |
|-------------------------------|--|------------------|---|--|--|--|--|--|--|--------|-------|--------------------------|
| Isidro - Distrito Carabanchel |  | Placement Office | t |  |  |  |  |  |  | Madrid | Email | o.e.sanisidro@madrid.org |
|-------------------------------|--|------------------|---|--|--|--|--|--|--|--------|-------|--------------------------|

## HUNGARY

| NAME OF THE BODY  | TYPOLOGY | SETTING                   | SERVICE OFFERED #1 | SERVICE OFFERED #2  | SERVICE OFFERED #3      | SERVICE OFFERED #4     | OTHER SERVICES | CITY          | ADDRESS       | TYPE OF CONTACT | CONTACT   |
|---|----------|---------------------------|--------------------|---------------------|-------------------------|------------------------|----------------|---------------|---------------|-----------------|---|
| Mentor Program - NFSZ   | Public   | Labour Consultant         | orientation        | training            | mentoring               | balance of competences |                | national      |               | Web site        | <a href="http://nfsz.munka.hu/engine.aspx?page=allaskeresoknek_tanacsadas&amp;switch-content=ak_mnkozv_mentori_szolg&amp;switch-zone=Zone1&amp;switch-render-mode=full">http://nfsz.munka.hu/engine.aspx?page=allaskeresoknek_tanacsadas&amp;switch-content=ak_mnkozv_mentori_szolg&amp;switch-zone=Zone1&amp;switch-render-mode=full</a> |
| Kézenfogva Foundation   | Private  | Foundation                | profiling          | orientation         | educational consultants | mentoring              |                | Budapest 1093 | Lónyai u. 19. | Web site        | <a href="http://dolgoz6ok.hu/cimlap">http://dolgoz6ok.hu/cimlap</a>   |
| Youth Guarantee Program   | Public   | Youth Centre              | training           | mentoring           | orientation             | profiling              |                | national      |               | Web site        | <a href="http://www.ifjusagigaranciaprogram.hu/">http://www.ifjusagigaranciaprogram.hu/</a>   |
| Apprenticeship Program  | Public   | Employer Association      | apprenticeship     |                     |                         |                        |                | national      |               | Web site        | <a href="https://www.palyazat.gov.hu/ginop-524-16-gyakornoki-program-plyakezdk-tmogatsra">https://www.palyazat.gov.hu/ginop-524-16-gyakornoki-program-plyakezdk-tmogatsra</a>   |
| Vállalkozz Itthon Fiatal  | Public   | Employer Association      | training           | work-based learning | mentoring               |                        |                | national      |               | Web site        | <a href="http://vallalkozz2016.hu/">http://vallalkozz2016.hu/</a>   |
| Incorpora   | Private  | Networks Working Partners | civil service      | employment          | orientation             |                        |                | national      |               | Web site        | <a href="http://www.incorpora.hu/">http://www.incorpora.hu/</a>   |
| Fogyatékos Felsőoktatási Hallgatók Közigazgatási Ösztöndíjprogramja | Public   | Employer Association      | mentoring          |                     |                         |                        |                | national      |               | Web site        | <a href="http://fko.kormany.hu/">http://fko.kormany.hu/</a>   |

|                                     |         |              |                     |             |                         |                     |  |               |                    |          |   |
|-------------------------------------|---------|--------------|---------------------|-------------|-------------------------|---------------------|--|---------------|--------------------|----------|---|
| Tanoda Program                      | Public  | VET          | training            | orientation | mentoring               | work-based learning |  | national      |                    | Web site | <a href="https://www.palyazat.gov.hu/efop-331-16-tanoda-programok-tmogatsa-1">https://www.palyazat.gov.hu/efop-331-16-tanoda-programok-tmogatsa-1</a>   |
| Reaktorlabs Talent                  | Private | VET          | training            | employment  | work-based learning     |                     |  | Budapest 1139 | Gömb u. 24.        | Web site | <a href="https://reaktorlabs.com/">https://reaktorlabs.com/</a> ; <a href="http://www.digitalhungary.hu/e-volution/Egyedulallo-szoftverfejleszttoi-kepzes-indul/3677/">http://www.digitalhungary.hu/e-volution/Egyedulallo-szoftverfejleszttoi-kepzes-indul/3677/</a> |
| MACIKA Program                      | Public  | Youth Centre | training            | mentoring   |                         |                     |  | national      |                    | Web site | <a href="http://www.emet.gov.hu/felhivasok/utravallo_macika6/">http://www.emet.gov.hu/felhivasok/utravallo_macika6/</a>   |
| EURODESK - Tempus Public Foundation | Private | Foundation   | training            | mobility    | mentoring               |                     | studentship                                | Budapest 1077 | Kéthly Anna tér 1. | Web site | <a href="http://www.eurodesk.hu">http://www.eurodesk.hu</a>   |
| Salva Vita Foundation               | Private | Foundation   | work-based learning | training    | educational consultants |                     | consultation, recommendations of positions | Budapest 1073 | Erzsébet krt. 13.  | Web site | <a href="http://salvavita.hu">http://salvavita.hu</a>   |